

**Help us make your experience better**  
**'How did we make you feel?'**



Please help us make our service better, by  
answering the questions on the back of this card.  
*You may want to ask someone to help you.*

Tell us what happened in your experience with us **today**.



What was good?  
What made you happy?



What was bad?  
What made you sad or  
angry?