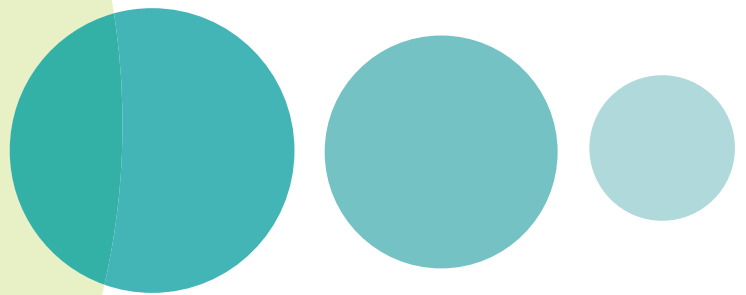


The future role of

Support Workers

in Mental Health
and Social Care



London

76 Portland Place

12 May 2011

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The future role of Support Workers

Mental health and social care has utilised the support worker role considerably. These areas look set for ongoing innovation and change and developments, driven not only by a modernising workforce but also by professional and economic factors. This multi-disciplinary one-day conference explores developments from around the UK and will appeal to nursing clinicians, educators and managers.

08:30 - 09:30

REGISTRATION

09:30 - 09:45

CHAIR OPEN

Professor Colin Martin, *Chair of Mental Health, University of West of Scotland*

09:45 - 10:10

Increasing Capacity and Capability of Mental Health Services – Maximising Support Workers Roles

Christopher Malvern, *Workforce Development Facilitator, South Staffordshire and Shropshire Healthcare NHS Foundation Trust*

- Meeting the challenges of demographic changes, increased demand and financial pressures
- Deploying a model of devolved accountability
- Remodelling services/releasing time to care through a focus on non-professionally affiliated roles
- Educational reform – a driver for change – implications for workforce design, retention and recruitment and social mobility (including apprenticeship).

10:10 - 10:35

Laying the Foundations – An Innovative Programme for Support Staff Working with Vulnerable Adults in Forensic Learning Disability/Mental Health Settings

Ian Hall, *Head of Learning and Development, Calderstones Partnership NHS Foundation Trust*

- A tripartite partnership between a specialist NHS Foundation Trust, a university and the Strategic Health Authority
- The programme develops Trainee Assistant Practitioner posts bridging the gap between support workers and registered nurses
- The foundation degree is delivered by Trust staff working as honorary lecturers
- Competencies have been developed through total employer engagement
- Potential for applicability between health/social care sectors in very specialist area of care

10:35 - 10:45

Q&A

10:45 - 11:15

COFFEE



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in Mental Health and Health Care

11:15 - 11:40

Delivering an Effective and Efficient Dementia Workforce

Analisa Smythe, *Dementia Project Lead, Research and Innovation Department, Birmingham and Solihull Mental Health Foundation Trust*

Catharine Jenkins, *Senior Lecturer, Mental Health, Birmingham City University*

- The development of a competencies framework for mental health staff working in specialist services with people with dementia
- Recommendations for training and education which is responsive to both staff's needs and the requirements of key stakeholders

11:40 - 12:05

Ambition for Drug and Alcohol Users: Re-skilling a Workforce

Peter Burkinshaw, *Skills and Development Manager, National Treatment Agency for Substance Misuse*

- Drug and alcohol users are ubiquitous in mental health and social care.
- All support workers can contribute to identifying patients with drug and alcohol problems, referring them to appropriate services and perhaps providing brief interventions.
- There has been insufficient ambition for the recovery of drug and alcohol users, and the sector is taking ownership of the development of skills needed to improve this situation.

12:05 - 12:15

Q&A

12:15 - 13:15

LUNCH

13:15 – 13:40

The Progressive Role of APs within a Specialist Mental Health Team

Joe Sanders, *Associate Practitioner/Liaison Case Worker, Cumbria Partnership NHS Foundation Trust*

- The strategic repatriation of older adults; to reduce dependence on out of county assessment units.
- Interactive in reach to support the capacity building resources of community services; working across geographical boundaries
- Proactive liaison case management and clinical credibility
- Quantitative data indicates a 93% reduction in OBN nights to out of county assessment units
- Qualitative data also available



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13:40 - 14:05

An Accessible and Universal Conceptual Framework for HCSWs in Mental Health & Social Care

Peter Jones, *Community Mental Health Nurse Older Adults – Nursing Home Liaison Independent Scholar & Informatics Specialist, Chorley Hospital*

- Why does 'having' a framework matter?
- What the health care domains model is, it's structure, knowledge domains and applications.
- How the model can support HCSWs to address personalised, integrated and holistic care.
- The model in theory, practice and management – an illustration.

14:05 - 14:15

Q&A

14:15 - 14:45

TEA

14:45 - 15:10

Role Perception: Evaluation in Mental Health & Learning Disability

Jane Buckle, *Head of Professional Nursing and Education*, and **Judy Hurst**, *Head of Workforce. Tees, Esk and Wear Valleys NHS Foundation Trust*

- The impact of introducing such a worker into the nursing workforce of Tees Esk and Wear Valley NHS Foundation Trust is evaluated through benchmarking
- Transferability of foundation degree learning
- Perceived role change and role satisfaction using qualitative methodology

15:10 - 15:35

The Role of the Support Worker in Ensuring Safeguarding is Core to the Provision of Health and Social Care

Pete Morgan, *Independent Chair of the Worcestershire Safeguarding Adults Board and Chair of the Board of Trustees of PAVAUK*

- The Safeguarding Adults Agenda v the Personalisation Agenda – is there really a conflict?
- Safeguarding v the CPA process – is there really a conflict?
- Empowerment of service users who employ their own support staff
- Recruitment of support staff
- Support of support staff

15:35 - 15:45

Q&A

15:45 - 16:00

CHAIR & Evaluation

HOW TO BOOK

Fee is inclusive of vat and includes conference fee, handout, lunch, morning and afternoon refreshments and certificate.

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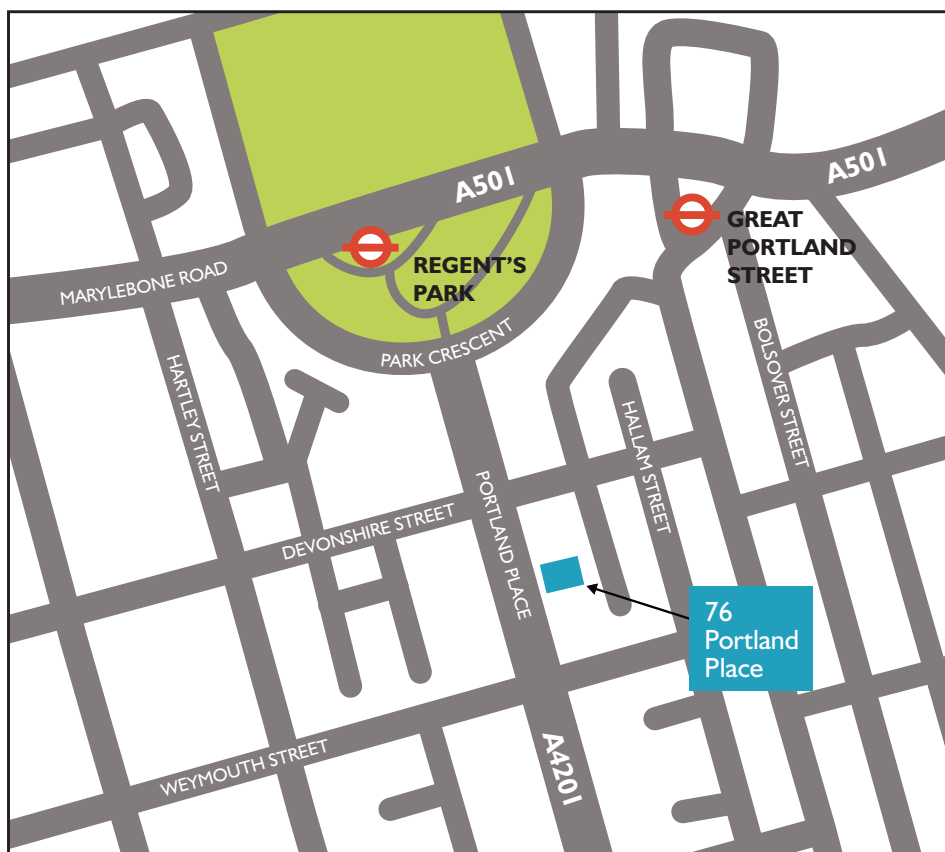
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The future role of Support Workers in Mental Health

London 12 May 2011

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