

"The Essentials"



**Handling
Unexpected Distress
on the 'phone**

Speaker: Maddy Bass
Head of Education
St Nicholas Hospice Care

**Monday 24th November
2.00 to 3.30pm**

**Venue: Treetops Training Room,
St Nicholas Hospice Care,
Bury St Edmunds, Suffolk, IP33 2QY**

*striving for
excellence*

**St Nicholas
Hospice Care**

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To book your place email
rachel.brown@stnh.org.uk
giving your full name, job title
& employer name, address
& phone number