

Fast-track learning for you!

Communication Skills: Learning the Foundations

(Links to KSF C1, C5, C6)

This practical, informative session will cover:

- What communication is
- Why we communicate
- Useful tips on how to deal with difficult questions or situations

Useful to anyone who may struggle with talking to patients, clients or residents and who may wish to build up their confidence.

Speaker: Maddy Bass, Head of Education
St Nicholas Hospice Care

Monday 20th April 1.30 to 3.30pm
Cost: £20.00

Venue: Treetops Training Room,
St Nicholas Hospice Care,
Bury St Edmunds,
IP33 2QY

Payment by credit/debit card (by phoning 01284 715591) or by cheque (made payable to St Nicholas Hospice Care). Envelope to be marked Education Department and sent to the above address.

learning
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**St Nicholas
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To book your place email rachel.brown@stnh.org.uk
giving your full name, job title & employer name,
address & phone number