

Fast-track learning for you!

Answering Difficult Questions in End of Life Care

(Links to KSF C1; HWB 7)

Communication is a complex issue, particularly when caring for someone with a terminal illness. Answering difficult questions is a particularly hard subject, which can cause a lot of angst and anxiety! There are some simple rules that can be used by anyone in such situations, whether these questions are expected or not.

The session will also touch on related subjects of collusion, truth-telling and looking after yourself.

Learning outcomes for the session:

- Understand the ethical dilemmas of answering difficult questions and truth-telling
- Discuss the barriers to communication and how these relate to answering difficult questions
- Explore how to cope with collusion
- Discuss the strategy which can be used to deal with difficult questions

Speaker: Maddy Bass, Head of Education, St Nicholas Hospice Care

Monday 14th June 1.30 to 3.30pm
Cost: £20.00

Venue: St Nicholas Hospice Care, Bury St Edmunds, IP33 2QY

Payment by credit/debit card (by phoning 01284 715591) or by cheque (made payable to St Nicholas Hospice Care). Envelope to be marked Education Department and sent to the above address.

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To book your place email rachel.brown@stnh.org.uk giving your full name, job title & employer name, address & phone number