

# 1st National Registered Managers Conference within SECURE SETTINGS

...the White Paper Caring for our future - Reforming care and support expressly recognizes the leadership role played by Registered Managers and pays tribute to their professionalism and the impact they have on people's experience of care and support...(Department of Health July 2012 p52)

## Conference Chair:

**Alison Giraud-Saunders**

Independent Consultant (previously Co-Director of the Foundation for People with Learning Disabilities)  
Co-Editor - Journal of Learning Disabilities and Offending Behaviour

## Keynote Speakers:

**Sarah Stubbs**

Deputy Programme Manager Medium Secure Services (Quality Network For Forensic Mental Health Services)

**Debra Moore**

Group Director of Nursing and Patient Safety (Castlebeck Ltd)

## Expert Contributions:


**Phil Willmot** - Consultant Psychologist, Rampton Hospital (Nottinghamshire Healthcare NHS Trust)

**Ged McCann** - Associate Director of Commissioning Secure and Specialist Mental Health (North of England Specialist Commissioning Group Yorkshire and Humber Office)

**Dr. Claire Royston** - Medical Director (Huntercombe Group)

**Sarah Shepherd** - Director Of Nursing & Registered Manager (Partnerships In Care Ltd)

**National Skills Academy for Social Care**



... "we need a space where we can ask questions, bounce ideas off each other and connect with other Registered Managers who understand the issues we face"...  
(Respondent... National Skills Academy for Social Care (2012 p23)  
Everyday Excellence - National Registered Manager Survey NSASC, London.

THE transformation to a butterfly means leaving the cocoon...

09:00 Registration / Coffee / Networking

10:00 Chair's Opening Remarks: The Changing Face Of Secure Services

Alison Giraud-Saunders  
Independent Consultant (previously Co-Director of the  
Foundation for People with Learning Disabilities)  
Co-Editor - Journal of Learning Disabilities and Offending Behaviour

- What Needs To Change And Why?
- Implications For Registered Manager's In Busy Practice

10:15 Keynote Address: Quality Network For Forensic Mental Health Services: Key Findings And Developments

Sarah Stubbs  
Deputy Programme Manager Medium Secure Services  
(Quality Network For Forensic Mental Health Services)

- Key Findings From The Quality Network In The Provision Of Medium Secure Care
- Development Of The Quality Network For Low Secure Services
- Potential Implications For Frontline Staff

10:45 Keynote Address: In The Eye Of The Storm: A Management Perspective

Debra Moore  
Group Director Of Nursing & Patient Safety (Castlebeck Ltd)

- Managing Staff In Response To A Media Sensation
- Immediate Contingencies For Affected Service Users
- Transforming The Workplace Culture
- Learning And Implications For Secure Providers

11:15 Coffee Networking And Exhibition

11:45 Reflections On A Supported Recovery Risk Management System For Practice

Sarah Shepherd  
Director Of Nursing & Registered Manager The Dene  
(Partnerships In Care Ltd)

- Factors Influencing The Need To Manage Risk More Effectively
- From RAGS To Improvement
- Outcomes When Implementing An Organizational System Of Supported Recovery Risk Management

12:15 Improving The Efficiency And Quality Of Secure Service Provision

Ged McCann  
Associate Director Of Commissioning Secure And Specialist  
Mental Health (North Of England Specialist Commissioning  
Group Yorkshire And Humber Office)

- Policy Drivers For Change And Improvement
- Supporting Change In Frontline Services
- Practical Implications For Registered Manager's

12.45 Questions To Speakers Followed By Networking Lunch And Exhibition 13.00

14:00 Getting Close....But Not Too Close: Boundary Issues In Therapeutic Relationships

Phil Willmot - Consultant Psychologist Rampton Hospital  
(Nottinghamshire Healthcare NHS Trust)

- Getting The Balance Right
- Framework For Understanding Boundary Issues And Why They Occur
- Outcomes And Implications For Registered Managers

14:30 'Managing' To Innovate In Practice

Dr. Claire Royston - Medical Director  
(Huntercombe Group)

- Factors Leading To A Change In Practice
- Sustaining Change In Practice
- The Role Of The Registered Manager In Supporting Innovation And Change

15:00 Networking Afternoon Tea and Exhibition

15:30 POST IT! (Problem....Or Solution Time?)

A Unique Opportunity To Individually Question Experts And Peers With A Specific Challenge You Face As A Registered Manager And Get Some Practical Ideas And Solutions

16:00 Everyday Excellence In Being A Registered Manager

(National Skills Academy - Social Care)

- What Registered Manager's Say About Their Role In Day To Day Care
- Key Challenges Posed In The Work Of A Registered Manager
- Leading From The Front Or Managing To Get By...What Key Skills Are Required?

16:30 Questions To Speakers

16:45 Chair's Closing Remarks

17:00 Close Of Conference Proceedings

## About THE Event

This is the First National Conference dedicated to the needs of Registered Managers within Secure Settings in the UK. THE conference has been designed in collaboration with current Registered Managers, and focuses on significant issues within secure provision. Attending this conference will offer a deeper insight into those issues and are presented by respected and expert speakers within Secure Settings. This Conference will offer you the

opportunity to have space and time for YOU and YOUR development as a Registered Manager. Not just to reflect on the good practice of others, but to share some of the challenges as well the great work of YOUR service. All THE conferences provide an opportunity to network with others and through 'POST IT' find practical solutions to the challenges you face working as a Registered Manager.

## THE Conference Will Benefit:

- All Registered Managers Working In Secure Settings
- Staff Aspiring To Become Registered Managers Of The Future
- Providers Of Health & Social Care
- Independent Secure Settings Services
- NHS Secure Services
- Associated Charitable Organisations
- Local Authority Providers



Got an idea for a future conference? [info@transformhealthevents.co.uk](mailto:info@transformhealthevents.co.uk) 08445 564 699

## HOW TO BOOK

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