

Job Retention Case Management Training

An essential two day training event in the delivery of effective job retention services



"Essential Training for anyone concerned with the delivery of job retention work"

IAPT Manager London

"Plenty of ideas for improving professional practice"

South West London and St George Trust

"Their passion for retention is clear. Enthusiastic, natural and sincere delivery peppered with colourful real-life examples brought the training to life"

Status Employment, London

"More Confidence and knowledge in dealing with employers—Thank you!"

IAPT Employment Advisor, Mind

"As a result of this training we will be reviewing all our policies concerning mental health at work"

HR Manager, Yorkshire.

Training Events Nationwide in Autumn 2011

Birmingham 2nd/3rd November

Bristol 10th/11th January 2012

Glasgow 6th/7th December

London 21st/22nd February 2012

Course Content for two day training schedule

Trainees acquire knowledge, understanding and skills via a lively and stimulating mixture of lecture, role play and experiential group work paced throughout the course. Content includes, but is not limited to, the following:

DAY ONE

The Why, How and What of Job Retention

- Overview—Origins and evidence
- Early Intervention
- The Avon Model
- Recovery and Inclusion
- Recent Governmental Drivers

Mental health promotion in the workplace

- Engaging Employers in the Job Retention Process
- Cost benefits to an employer for investing in a healthy workforce
- Workplace Stressors—The HSE model
- Individual and Organisational strategies for reducing stress at work
- Identifying useful resources and signposting for employer and employee

Introducing the Case Management Approach

- Case Management model
- Whole person Assessment
- The Employer as client
- Workplace assessment
- Designing a graded return to work
- Workplace adjustments

DAY TWO

Peer Supervision Process

- Introducing new ways of supporting each other

Therapeutic Interventions

- An overview of useful approaches for clinicians and non-clinicians to use with clients to help them regain health and develop resilience
- Value of biopsychosocial approach to mental health
- Applying CBT and Solution Focused Approaches in job retention

Mediation Skills

- When to consider mediation—better than litigation
- The Conflict Escalator
- Role of case manager in Mediation
- 6 step structure of a Mediation Session

Employment Law and Job Retention

- Employer's Duty of Care
- The Equality Act 2010
- Definitions of disability
- Reasonable Adjustments
- Other relevant Aspects of Employment law

Why is this training the one to attend?

- Trainees will gain a through grounding in all aspects of the delivery of effective job retention services, with a ready to use “Service Toolkit”
- The knowledge and skill sets covered are those identified by the Centre for Mental Health and Nottingham University’s Delphi Study (of expert opinion) as being crucial for job retention workers
- Case management identified as preferred model to use in job retention by the Black Review of the Health of the Working Age Population

Who should attend?

- Employment advisors and Vocational Support Workers within IAPT and Fit for Work Teams
- JC+ Work Programme Advisory Services and Brokers
- Occupational Therapists and other Health Professionals in both Primary and Secondary care, keen to embrace recovery principles
- Human Resource Managers and Occupational Health Staff
- Although this training has a focus primarily on mental health, it has also proven valuable to people working in other fields of job retention such as Head Injury, Autism Spectrum Conditions and for those with physical disabilities

About RBDC Training

Roger Butterworth developed and co-ordinated award winning mental health vocational services in Avon. During this time he devised a successful job retention pilot project, supported by the NHS Executive and the DWP, one of the first of its kind in primary care. In 2004, he initiated a major project initiative in Wales, ‘Healthy Minds at Work’. Roger has since worked with over 30 Trusts and Voluntary Organisations in the last 7 years, and is currently engaged in training and supporting the development of job retention services UK wide. He was a member of the VRA Standards Committee, and a keynote speaker at the National Supported Employment Association – Australia Annual Conference 2007.

Dave Costello has worked as an OT for over 20 years, and has in that time accrued knowledge, skills and experience in many areas of vocational rehabilitation and job retention. After working as the lead clinician for the Avon Job Retention Pilot, he has gone on in partnership with Roger to deliver case management training throughout the UK. Dave has worked in both the public and private sectors of VR, and also directly with employers to help them develop better mental health promotion strategies for staff. He is a guest lecturer in OT at the University of West of England.

Roger and Dave – together with Lorraine Looker – have written a ‘**Good Practice Guide for Job Retention in Mental Health**’, endorsed by Dame Carol Black, National Director for Health and Work. The Guide is due for publication in 2011.

How to Book

online www.centrevents.co.uk/book-online.aspx
 email info@centrevents.co.uk
 fax 020 8922 1135
 post Centrevents, PO Box 2100, Shoreham by Sea, West Sussex BN43 5UG

Enquiries

telephone 020 8922 1135 email info@centrevents.co.uk

Two Day Conference Fee

STANDARD £250 +20% VAT (TOTAL £300)

Fee includes conference materials, refreshments and lunch.

Please ensure all details on the form are completed to allow us to process your booking. If your invoices are paid by Shared services please ensure the correct invoice address and reference number are provided.

Cancellations must be made in writing **2 weeks before** the course date and will incur an admin fee of £20. No refunds can be made after that date but we accept substitute delegates.

If a shared service is to pay your invoice please ensure that you include the correct address and purchase order number

DELEGATE DETAILS

NAME

JOB TITLE

ORGANISATION

ADDRESS FOR CORRESPONDENCE

POSTCODE

TELEPHONE

EMAIL

I WISH TO ATTEND

BIRMINGHAM 2nd / 3rd NOVEMBER

GLASGOW 6th / 7th DECEMBER

BRISTOL 10th / 11th JANURY 2012

LONDON 21ST/22ND FEBRUARY 2012

PAYMENT
 SHARED SERVICES: IF YOUR INVOICES ARE PAID THROUGH SHARED SERVICES PLEASE ENSURE THE CORRECT ADDRESS AND ORDER NUMBER IS SUPPLIED

I enclose a **cheque** for £ made payable to Centrevents

I would like to pay by **BACS** and will send remittance advice as payment confirmation

I require an **invoice** (please supply the address if different from above)

Purchase order No. _____

Signed _____