



Attitude Awards 2010

On Wednesday 1 December, the Attitude Awards were held at Eden Park. These awards, in their third year, showcase the fantastic achievements of New Zealanders living with disabilities.

The Ministry of Health was delighted to sponsor the Artistic Achievement Award. Director of the National Health Board, Chai Chuah, presented the winner Celeste Strewe with the award. Celeste is a young woman who has severe hearing loss and dyslexia. She uses hearing aids and lip reads, making communicating a challenge. Working 14 hour days as a make-up artist, Celeste has a number of film credits under her belt. Celeste also won the Best Emerging Artist Award at the Body Art Awards in October this year. Celeste's father is an artist, her mother a jewellery maker and her brother a sculptor, so creativity runs in the family. Her hearing loss and teasing at school left her feeling isolated and art was a way for her to express herself. Her success has made her start believing in herself. Her dream is to be the head make-up designer on a big scale film production.

The other finalists in the Artistic Achievement Award were Andrew Blythe and Susan King.

Attendees from the Ministry of Health described the event as inspirational and humbling. It was attended by the Governor General of NZ, Auckland Mayor and numerous sporting and television personalities. Performances by the Wheel Blacks Rugby Team, Enuamanu Youth Group, Ease and Holly Smith rounded out the evening.

The categories and winners were:

- Attitude Sport Performer of the Year Award - Adam Hall.
- Attitude Courage in Sport Award - Jayne Parsons.
- Attitude Artistic Achievement Award - Celeste Strewe.
- Attitude Youth Award - Alex Snedden.
- Spirit of Attitude Award - Melanie Sloan.
- Attitude ACC Employer Award - Melrose Kiwi Concept Chairs.
- Attitude Hall of Fame - this award is made to an individual, living or deceased, for a lifetime's work and success in the furtherance of the human and civil rights of disabled people - Don McKenzie.
- Supreme Winner - Melanie Sloan.

Inside this issue:

* Attitude Awards	1
* Anne's update	2
* New model	3
* Projects update	4
* Spectrum Care business excellence	6
* World Report on disability	6
* Christmas Hours	7



2

From Anne O'Connell Group Manager



I was privileged to attend the 2010 Attitude Awards in Auckland on 1 December. It was an incredible night, with amazing performers, inspiring stories and lots of smiles. The awards highlighted the amazing achievements and contributions of New Zealanders living with disabilities and showed how everyone benefits when we live in an inclusive society. Disability Support Services sponsored the Artistic Achievement award, you will have seen the story on the front page of this newsletter, and we intend to continue our involvement next year.

Seeing the support the award finalists got from family, friends and their community, really bought home how important it is that we, as funders of support services, ensure that people get the support they need, in a way they can use, and that will help them achieve their goals. The new model for supporting disabled people that we are currently developing will help us achieve this. We have started a project to demonstrate how the model could work in Western Bay of Plenty/Tauranga. More information on this is later in the newsletter.

The work that we have been doing around Individualised Funding - to look at how we can

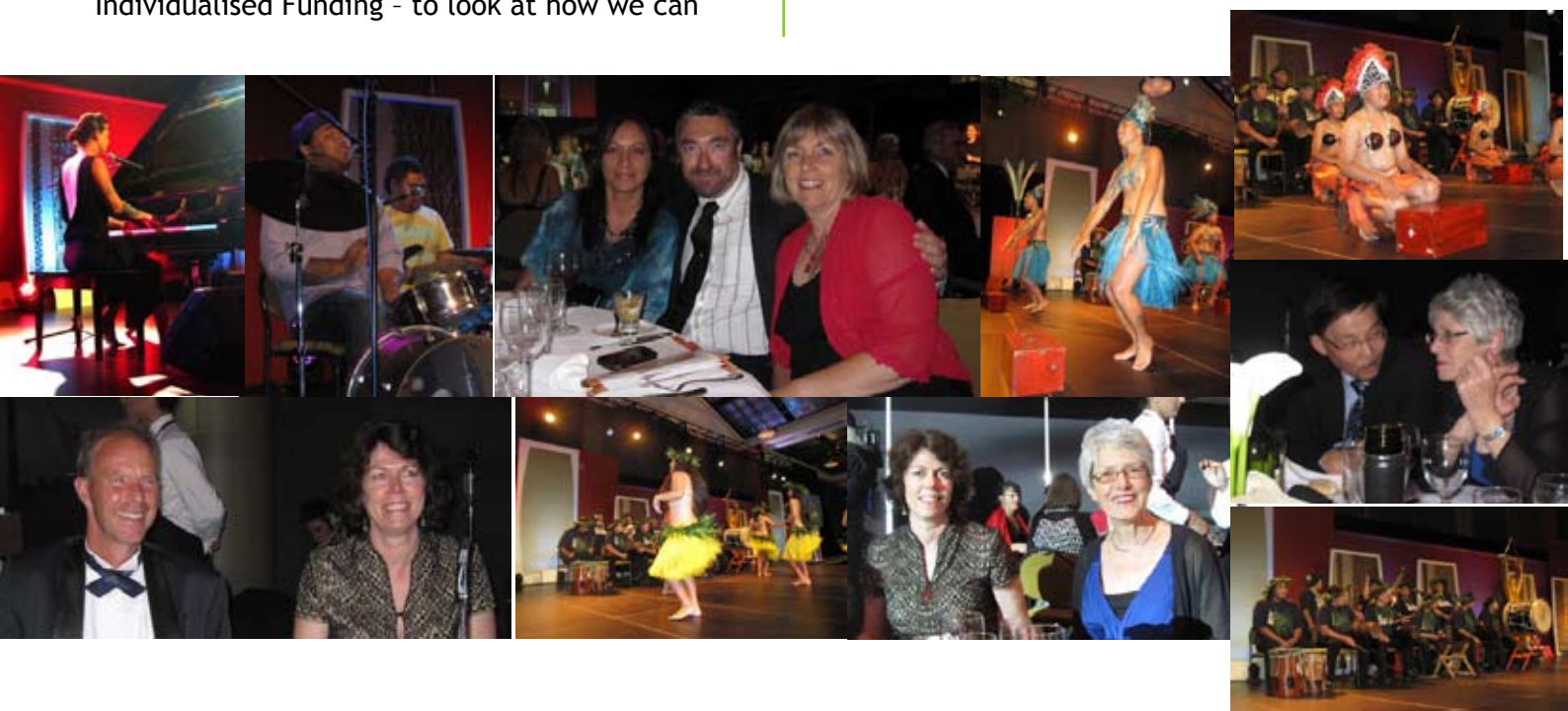
extend it to other support services, and how we can support more people to use it, as well as increase the number of organisations that offer it - is another way of making support services more flexible and responsive.

The last round of Provider Forums was held around the country over October/November and was a great opportunity to hear from our providers how things are and talk with them about future plans. The presentations are available at <http://www.moh.govt.nz/moh.nsf/indexmh/disability-keyprojects-providerforum>.

Next year we will be doing another round of consumer forums, more information about where and when these will be, is in this issue.

Finally as we enter the last week or so before Christmas I can't believe how quickly the year has gone. I hope you get a chance to take a break over this time and recharge for next year. I look forward to continuing to work with you in 2011.

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New model for supporting disabled people - update

3

Demonstration project

As updated in the last newsletter, the first demonstration project of the model will be in Western Bay of Plenty/Tauranga.

Inclusion Aotearoa has been selected as the implementation support organisation to help with the design, implementation, testing and refinement of the demonstration project.

The Directors of Inclusion Aotearoa are Ruth Gerzon and Lawrence Chok. Ruth has many years' experience supporting the inclusion of disabled people through training and community development roles (including helping to set up People First's National Office). Lawrence has, in recent years, helped establish family governed services, circles of support and micro businesses, and has a background in business and health management in several countries.

They are currently preparing a profile of the Western Bay of Plenty/Tauranga region, arranging introductions for the Ministry to the community, and working toward establishing a local working group and national reference group for the demonstration project.

Further information on Inclusion Aotearoa can be found on their website: <http://www.inclusionaotearoa.co.nz>.

DSS' s Jenny Moor and members of the project team have been discussing the new model with disabled people and others in both Bay of Plenty and nationally. They have also attended the recent provider forums, and will be introducing themselves along with Inclusion Aotearoa at a stakeholder meeting in Tauranga before Christmas.

We will continue to provide updates via our newsletters and website as we develop the model and people will be able to contribute via disability consumer and provider representatives on the local working group, national reference group and DSS Consumer Consortium.

You can find more detailed information about the new model and the demonstration project on the DSS project pages on the MOH website at <http://www.moh.govt.nz/moh.nsf/indexmh/disability-keyprojects-model>.

The views and opinions expressed in this newsletter do not necessarily reflect the views of the Ministry of Health. While every effort has been made to ensure the accuracy of the information contained in this newsletter, the Ministry of Health is not responsible for any omissions, inaccuracies or changes that may have taken place after publication.

4 Projects update

The full Projects Update is available under "Latest News" at <http://www.moh.govt.nz/disability>.

Environmental Support Services (ESS)

A number of projects are continuing which will support ongoing improvements to the provision of equipment and modifications, and also help manage the increased demand for these services. These include:

1. Assessor Accreditation
2. NASC and EMS Guideline for High Cost and/or Complex Applications

Child and Youth

- The guideline on 'Roles and Responsibilities for Supporting Disabled Children and Young People under the Children, Young Persons and Their Families Act 1989' is available on the Ministry of Health website.
- Disability Support Services have initiated the development of a broad disability services focused Action Plan for Children and Youth, incorporating strategic priorities and government directions
- Child Development Service Specification - Population Health's Child and Youth Team are updating all of the Child Health service specifications. Disability Support Services has reviewed the DSS Child Development Service Specification (DSS1012) to update in line with their changes.

Review of the Equipment & Therapy protocols

- The revised Therapy and Assistive Technology/ Equipment Operational Protocols between the Ministry of Education and Ministry of Health are complete. The protocols can be viewed at [http://www.moh.govt.nz/moh.nsf/pagesmh/10063/\\$File/therapy-assistive-technology-operationalprotocols.doc](http://www.moh.govt.nz/moh.nsf/pagesmh/10063/$File/therapy-assistive-technology-operationalprotocols.doc).
- Speech-Language Therapy - The Ministry of Health has scoped the work required to align practice, and more clearly define roles and responsibilities that will allow the inclusion of Speech Language Therapy in the revised Ministry of Health and Ministry of Education Operational Protocols.

Autism Spectrum Disorder (ASD)

- Implementation of the NZ Autism Spectrum Disorder Guideline continues based on the agreed priorities.
- The implementation of a Developmental Coordinator function within DHBs is a new initiative. This function will focus on the referral and assessment processes and post diagnosis coordination for children and young people with developmental concerns.
- The proposals for the ASD-specific Behavioural Support did not meet all of the criteria required. The decision was made to discontinue the process and link this initiative into the sector wide review of Behaviour Support.
- The Ministries of Health and Education are jointly completing the evaluation of the NAS Earlybird, and ASD Plus: Education for Change.

Workforce

Training Grants - A one-off training grant 'open round' was made available for workers.

Leadership Development Grants and Consumer Leadership Development Grants - These grants was open from 1 September to 31 October 2010. A stream of applications have been received for courses to be undertaken in the 2011 academic year.

Graduate Diploma in Education - Disability Support specialisation - An evaluation component is currently being developed by the Ministry of Health in consultation with the University of Auckland to look at the effect of the course on service delivery. The University of Auckland continues to deliver the graduate diploma to a total of 21 enrolled trainees for the 2010 course intake and 13 year two students from the 2009 intake.

National Certificate in Disability Support Assessment, Planning and Coordination - Options for funding additional supports for the 23 current course trainees are being explored. These supports include funding roving assessors and an online support forum to assist students to complete this qualification.

Disability Workforce Information Project- DHBNZ continue to work on engaging and collecting information from providers for the final report.

Carers' Strategy - A request for proposal process commenced in November which aims to identify a contractor/agency to work on two key actions of the Carers' Strategy which relate to disability workforce development.

Pacific

- Launch of Faiva Ora - National Pasifika Disability Plan
- Lui Ola work plan 2010/11 implementation
 - Vaka Tautua Ltd and Le Va have been contracted to implement key activities of the Lui Ola work plan 2010/11.
- Lui Ola Evaluation Reports - The following reports have been completed and are now with the Lui Ola Steering Group for discussion:
 - Lui Ola Pacific Disability Project; Collaboration and Governance Evaluation Report
 - Report on Pacific Disability Community Feedback Report on Lui Ola Action Plan.
 - Mangere Access Pilot Project Evaluation Report
 - Communications Campaign Project

Individualised Funding (IF)

As of 13 October there are 504 IF clients. Extension of IF hosts is continuing with the Ministry now contracting with an additional 12 home and community support service (HCSS) regional and national providers who will become contracted IF Host Providers.

Fact sheets about IF are now available at <http://www.moh.govt.nz/moh.nsf/indexmh/disability-news-factsheets#if>. The list of contracted IF Host Providers is available at [http://www.moh.govt.nz/moh.nsf/pagesmh/9896/\\$File/if-host-provider-announcement-16nov.pdf](http://www.moh.govt.nz/moh.nsf/pagesmh/9896/$File/if-host-provider-announcement-16nov.pdf).

Residential services for people with a physical disability

An Implementation Options Plan has been presented to the Project Steering Group. This

plan provides a program of work for the next three years to implement the recommendations.

Review of Residential Services

We have had a series of discussions with external groups about the design of the Review of Residential Services. So far we have met with the National Assembly of People with Disabilities, the Consumer Consortium, the Consumer Coalition and a number of providers. A consumer reference group will be established along with a provider reference group, to guide the Review.

Supported Living Project

Service Specification - The Supported Living Service Specification review is complete other than the reporting requirements.

Operational Framework - Over the last 6 months the focus of development work has been on preparing an Operational Framework. Development of the document has included input from the sector, other government agencies and a small group of self-advocates representing users of Supported Living. During discussions about the Service Specification it was agreed that reporting on Supported Living should be changed to reflect a focus on outcomes.

Templates - Templates to support consistency across the country have been drafted. These will be reviewed once agreement has been reached about the content of the Operational Framework and the reporting requirements..

Consumer Consortium

A successful three-day consortium was held in early October. The focus for the three days was on new projects and innovation in Disability Support Services (DSS). The Hon Minister Tariana Turia spoke to the group and commended them for their advice and input into the work.

6 Consumer Forums

PROPOSED SCHEDULE

Week One

28 February - 4 March 2011

South Island

DATE	PLACE	TYPE	TIME
Monday 28 February	Alexandra - Central Otago	Forum	10am - 1pm Morning tea
Tuesday 1 March	Timaru - Sth Canterbury	Forum	10am - 1pm Morning tea
Wed 2 March	Christchurch	Hui	11am - 3pm lunch
Thursday 3 March	Christchurch	Fono	11am - 3pm lunch
Thursday 3 March	Blenheim	Forum	7 - 9:30pm
Friday 4 March	Nelson	Forum	1 - 3:30pm

Week Two

14 - 18 March

North Island

DATE	PLACE	TYPE	TIME
Monday 14 March	Palmerston North	Forum	10am - 1pm Morning tea
Tuesday 15 March	New Plymouth	Forum	10am - 1pm Morning tea
Wed 16 March	Orewa	Forum	10am - 1pm Morning tea
Wed 16 March	Manukau	Forum	7 - 9:30pm
Thursday 17 March	Whakatane	Hui	11am - 3pm Lunch
Friday 18 March	Tokoroa	Fono	11am - 3pm Lunch

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Spectrum Care wins silver in Business Excellence awards

Spectrum Care is an independent charitable trust that provides services for children, young people and adults with disabilities and their families.

The New Zealand Business Excellence Foundation presented a prestigious silver award to disability support provider Spectrum Care at their annual awards ceremony, held on Friday 26 November 2010.

In receiving this internationally recognised accolade, Spectrum Care has become the only health and disability sector organisation in New Zealand and one of only 14 organisations nationally to receive a silver or gold award since the Business Excellence awards commenced in 1997.

“We continue to aim high and improve ever further in our capacity to achieve our Vision of ‘People with disabilities living great lives’,” noted Chief Executive Chris Harris. “In fact, our next milestone will be to achieve a gold award,

the world’s highest-possible quality award for business excellence.

“In working towards this award, we’ve made enormous progress in terms of Outcomes, Active Support, training, family engagement and our collaborative approach to sector partnerships. It’s also become clear that the lives of the people we serve have changed for the better as we work towards greater community inclusion and genuine person-centredness.

“This award is a truly significant result for the people we support, their families, our funders and the disability sector as a whole.”



World Health Organization

On International Day of Persons with Disabilities, 3 December, preparations began for the launch of the World Report on Disability on 9 June 2011 in Geneva. This major report, published jointly with the World Bank, provides evidence on the current situation of people with disabilities, and identifies ways of removing barriers to the participation of people with disabilities in their communities.

WHO want to hear from people with disabilities about what can be done to overcome barriers. To start the debate, they asked Faustina Urassa, a woman with disabilities from Tanzania, “What’s disability to you?” See what she told them at <http://on.fb.me/fX1iN8> or at the World Report website, www.who.int/disabilities/world_report.

Sign up at the World Health Organization Facebook page to join the debate and receive regular updates on the global and country launches of the World Report. Facebook will be their main channel for disability dialogue. In the months ahead, they will post three more films, featuring women with disabilities from Lebanon, United Kingdom, and Bolivia.

In the run up to the launch, they welcome your photographs, stories and short films on the theme “This is disability to me”.



Christmas Hours



The Ministry of Health
will be closed:

from 5pm Friday 24 December
till 9am Wednesday 5 January



All the staff of the
Disability Support Services Group
wish you a happy and
healthy festive season

