

1st National Registered Managers Conference within the MENTAL HEALTH Sector

...the White Paper Caring for our future - Reforming care and support expressly recognizes the leadership role played by Registered Managers and pays tribute to their professionalism and the impact they have on people's experience of care and support...(Department of Health July 2012 p52)

Conference Chair:

Cris Allen

Mental Health Forum Steering Committee Chair (Royal College of Nursing)
Consultant Editor Mental Health Practice

Keynote Speakers:

Anne McDonald

Deputy Director Mental Health Care Pathways (Department of Health)

Alan Rosenbach

Special Policy Lead to CEO (Care Quality Commission)


Expert Contributions:

Dr. Bradley Hillier - Specialist Registrar in Forensic Psychiatry (South London and Maudsley NHS Foundation Trust)

Rachael Skinner - Regional Lead Nurse Midlands (Castlebeck Ltd)

David Ramage - Hospital Director (Barchester Healthcare) & Mental Health Act Commissioner

National Skills Academy for Social Care



... "we need a space where we can ask questions, bounce ideas off each other and connect with other Registered Managers who understand the issues we face"...
(Respondent... National Skills Academy for Social Care (2012 p23)
Everyday Excellence - National Registered Manager Survey NSASC, London.

THE transformation to a butterfly means leaving the cocoon...

09:00 Registration / Coffee / Networking

10:00 Chair's Opening Remarks: The Changing Face Of Mental Health Forum Care Services

Cris Allen
Mental Health Forum Steering Committee Chair
(Royal College Of Nursing)
Consultant Editor Mental Health Practice

- What Needs To Change And Why?
- Implications For Registered Manager's

10:15 Keynote Address: Improving The Efficiency And Quality Of Mental Health Services

Anne McDonald
Deputy Director Mental Health Care Pathways
(Department Of Health)

- Policy Drivers For Change And Improvement
- Supporting Change In Frontline Services
- Practical Implications For Registered Manager's

10:45 Keynote Address: Beyond Winterbourne View - Lessons Learned For Mental Health Provision

Alan Rosenbach
Special Policy Lead To CEO (Care Quality Commission)

- Critical Factors Surrounding DOH Serious Case Review
- The Regulator's Response
- Broader Messages For Mental Health Provision In The UK

11:15 Coffee Networking And Exhibition

11:45 In The Eye Of The Storm: A Management Perspective

Rachael Skinner
Regional Lead Nurse Midlands (Castlebeck Ltd)

- Managing Staff In Response To A Media Sensation
- Immediate Contingencies For Affected Service Users
- Transforming The Workplace Culture
- Learning And Implications For Healthcare

12:15 Beyond Personalization: Humanising Rehabilitation Services Towards Recovery

David Ramage
Hospital Director Windermere House (Barchester Healthcare)
Mental Health Act Commissioner

- Why The Need To Change Service Provision?
- Modeling Human Interaction In Rehabilitation And Recovery Practice
- Leading Significant Change In Practice Through Team Working
- Implications For The Registered Manager In Supporting Innovation And Change

12.45 Questions To Speakers Followed By Networking Lunch And Exhibition 13.00

14:00 Getting Close....But Not Too Close: Boundary Issues In Therapeutic Relationships

Dr. Bradley Hillier
Specialist Registrar in Forensic Psychiatry
(South London and Maudsley NHS Foundation Trust)

- Getting The Balance Right
- Framework For Understanding Boundary Issues And Why They Occur
- Outcomes And Implications For Registered Managers

14:30 POST IT! (Problem...Or Solution Time?)

A Unique Opportunity To Individually Question Experts And Peers With A Specific Challenge You Face As A Registered Manager And Get Some Practical Ideas And Solutions

15:00 Networking Afternoon Tea And Exhibition

15:30 Everyday Excellence In Being A Registered Manager

Debbie Griver
(National Skills Academy - Social Care)

- What Registered Manager's Are Saying About Their Role In Day To Day Care
- Key Challenges Posed In The Work Of A Registered Manager
- Leading From The Front Or Managing To Get By...What Key Skills Are Required?

16:00 Questions To Speakers

16:15 Chair's Closing Remarks

16:30 Close Of Conference Proceedings

About THE Event

This is the First National Conference dedicated to the needs of Registered Managers within the Mental Health Sector in the UK. THE conference has been designed in collaboration with current Registered Managers and experts in the field and focuses on significant issues within Mental Health settings. Attending this conference will offer a deeper insight into those issues and are presented by respected and expert speakers in the field of Mental

Health care. This Conference will offer you the opportunity to have space and time for YOU and YOUR development as a Registered Manager. Not just to reflect on the good practice of others, but to share some of the challenges as well the great work of YOUR service. All THE conferences provide an opportunity to network with others and through 'POST IT' find practical solutions to the challenges you face working as a Registered Manager.

THE Conference Will Benefit:

- All Registered Managers responsible for Mental Health Provision
- Staff Aspiring to Become Registered Managers of the Future
- Providers of Health & Social Care
- Independent Mental Health Services
- NHS Mental Health Services
- Associated Charitable Organisations
- Staff working in Supported Living Schemes
- Local Authority Providers



Forthcoming Events:

4th December 2012 - THE 1st National Registered Managers Conference within the Secure Provision Sector
Crowne Plaza, Nottingham

HOW TO BOOK

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