



The NDTi strongly believes that communities are richer when everyone is included. What most of us want more than anything else is to live the life we want in our community of choice, with a home, a job, friends, a sense of belonging and support to achieve the things that are important to us.

Making this happen can be a real challenge for some people

These issues have been at the heart of NDTi's work for many years. We have learned that:

- People who receive support from health or social care agencies are often excluded from many positive roles and relationships in society.
- Communities and societies themselves can exclude and marginalise people who are different or need additional support to lead their every day lives.
- Promoting inclusion means working with the person and the wider community beyond services. It involves combating ignorance, discrimination and crime; and working positively to improve access. It means supporting participation, not just being present; being a contributor, not just a consumer; belonging, not just attending.

Inclusion results in people having better, happier lives. It also often results in cost savings for services as people access a fuller range of community resources.

Responding to these challenges is an issue for all of us: local citizens; agencies planning and providing services and support; and anyone involved in how neighbourhoods and communities develop.

How can NDTi help?

We have developed a range of ways to help people to respond to these challenges, all built around an important set of values:

- Working together with a wide range of people in communities to achieve change (sometimes called co-production), finding solutions with the people who use services and amenities.
- Focusing on the outcomes being achieved
- Using the gifts, talents and skills of local people

Based on our experience of supporting a wide range of organisations, we tailor our support to focus on specific local settings and different groups of people. Our range of resources and support can include:

NDTi one day workshops

We currently offer workshops, which are generic and applicable to any organisation or group working with or supporting excluded people, but can also be tailored to specific needs or groups of people, on the following topics:

- [Commissioning for Community Inclusion](#) – This course offers commissioners and others a chance to look at approaches to commissioning which build community capacity and encourage community action.
- [Community Inclusion for Providers](#) - NDTi is providing this one day course to offer providers a chance to review their policy and practice in this important area.
- [Social Inclusion Training Pack](#) - A one-day course on how to use the Social Inclusion Training Pack, providing key information alongside really practical workshop exercises to help participants focus on the specific things that need to be done to support people in the community beyond services.
- [Using the Inclusion Web](#) - The Inclusion Web is an easy way to help people, and the organisations who support them, look at the people and places in their lives and how things may be changing over time. The Inclusion Web can help to measure and evidence success in improving the quality of people's lives. This valuable tool is presented in an easy to use leaflet with step by step instructions.
- [Community Mapping](#) - We are offering a one-day course on how to map local community opportunities and make connections.

To find out more details about any of those workshops and to book a place, please go to:

<http://www.ndti.org.uk/how-we-do-it/training/>

Tailor made support and development

NDTi has extensive experience of working with a wide variety of statutory agencies providers, third sector organisations and community members in support of improving social inclusion, especially for marginalised and excluded people. This work can range from short term involvement (eg designing and delivering a series of workshops) to longer term support focussing on areas such as policy / strategy review, audit and evaluation and workforce development. We have longer term 'strategic partnerships' with a number of agencies either through joint project working or by agreement to work on specific issues over an extended period of time.

We are currently offering the following:

- Action Learning Sets for 3 days over 6 months on the following issues:
 - Commissioning for Community Inclusion
 - Community Inclusion for Providers

In addition we offer support and development over extended period by negotiation with agencies. Examples of this include:

- Social Inclusion Training for staff including how to use the Inclusion Web
- Our development programmes for care homes and general hospitals combine the principles and practices of person centred approaches and systems thinking with those that promote social inclusion.

We are happy to talk about how our experiences and resources can be applied in different ways.

Contact Information

If you would like to find out further information about our Community Inclusion Programme or any of our training days, please have a look on our website at:

www.ndti.org.uk/how-we-do-it/training/ or please contact

Steve Strong on: Steve.Strong@ndti.org.uk or please call 01225 789 135.

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