

Policy and Practice Briefing

**“Healthcare for the Most Vulnerable:
Delivering Access and Equality of Care for All”**

- Tuesday, 7th September 2010, Westminster, London

10.00 Registration and Morning Refreshments

10.40 Chair’s Introduction

Tammy Boyce, Research Fellow (Public Health), The King’s Fund

**10.45 Morning Session – Current and Future Policy:
Inclusion Health in Focus**

- The implementation and implications of the *Inclusion Health* study
- Combining with the personalisation agenda
- Raising the health expectations, profile and priority of vulnerable groups
- Overcoming barriers in care provision and tackling discrimination of service users
- Improving health staff training, capacity and awareness of needs
- Ensuring integrated, sustained and flexible care responses
- Raising awareness and identification of vulnerable groups: improving processes
- Developing effective partnerships between PCTs, local authorities and third sector groups
- Implications of the Single Equalities Act

Kate Oakes, *Head of Inclusion Health, Department of Health*

Professor Steve Field, *Chair, National Inclusion Health Board & Chair, Council of RCGP*

Dr Steve Feast, *Deputy Chief Executive and Director of Transformation, NHS Luton*

Elizabeth Manero, *Director, Health Link*

Joanne Fitzgerald, *Independent Consultant on Personal Budgets, Expert By Experience*

11.45 Open Discussion & Q&A

12.50 Interactive Voting Session

13.00 Networking Lunch

**13.45 Afternoon Session - Policy into Practice:
Local Practical Responses to Protecting the Vulnerable**

- Current good practice case studies
- Identifying the key themes from across different examples of improving health outcomes for the most vulnerable
- Developing and implementing effective partnerships

Richard Kramer, *Director, Connected Care Programme, Turning Point*

Anne Taylor, *Director, Grimsby’s Open Door*

15.10 Chair’s Summary

15.15 Event Close

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