



# Making it happen for all communities

## 13th November 2008

### Developing Good Practice in Learning Disability Services When Working with People from Minority Communities

NWTDT Meeting Room, Time: 9.30am - 3.45pm

#### AGENDA

9.30am - 9.45am

**Arrive / coffee**

9.45am - 10.00am

**Introduction to the day**

10.00am - 10.30am

**An overview of the situation**

- Legal aspects
- Good practice
- Enhancement of services for everyone

10.30am - 11.15am

**New communities - who are they?**

Numbers, need for service etc.

11.15am - 11.30am

**Short exercise using new communities case studies**

11.30am - 11.45am

**Break**

11.45am - 12.00pm

**Feedback from case studies**

12.00pm - 1.00pm

**Keeping in touch with communities**

- What are the rights of families?  
Includes: Mental Capacity Act, Carers Commission, Valuing People Now, Health Legislation
- How to let communities know about their rights and how to obtain best service

1.00pm - 1.45pm

**Lunch**

1.45pm - 2.30pm

**Developing leadership**

- Exercises / role play
- Input from 4 key leads who have achieved change
- Input from BME 3rd Sector Consortium

2.30pm - 3.15pm

**Making a plan**

- Key learning from the day
- Actions short term
- Actions long term
- Monitoring change

3.15pm - 3.45pm

**Questions**

