

Capita's 3rd National Conference

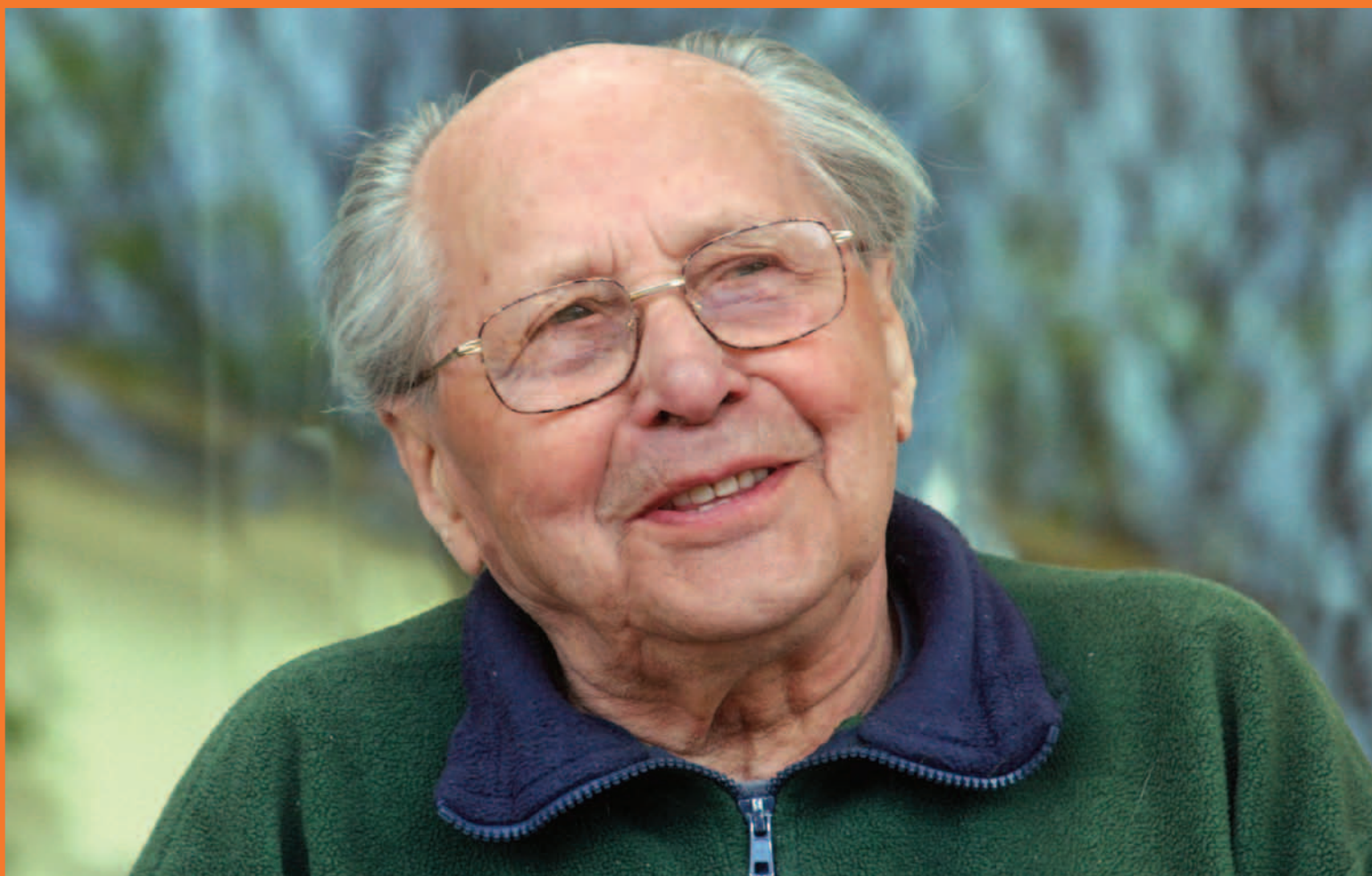
# Implementing the National Dementia Strategy: One Year On

Wednesday 28th April 2010 – Central London

Plus A Half-Day Workshop

## Supporting and Developing the Dementia Care Workforce

Thursday 29th April 2010 – Central London



Contributors



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## Implementing the National Dementia Strategy: One Year On

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*"The publication of the first National Dementia Strategy is a key step towards achieving the goal of building health and social services for dementia that are fit for the 21st century."*

**Alan Johnson MP, Secretary of State for Health, February 2009**

One year on from the launch of the National Dementia Strategy, *Living Well With Dementia*, **Capita's 3rd National Conference, Implementing the National Dementia Strategy: One Year On**, examines progress to date in the development and delivery of services which fully meet the complex needs of people with dementia and their carers.

**The number of people suffering from dementia is projected to rise in the UK from 700,000 to over 1 million by 2025<sup>1</sup>.** This timely conference brings together expert speakers and forward thinking organisations to share examples of national and local best practice in the provision of dementia care.

Important issues to be examined include:

- Increasing **awareness** and opportunities for **early diagnosis**
- Ensuring effective **integration of specialist health and social care services**
- Improving **palliative care** for people with dementia

The refreshed National Dementia Strategy Implementation Plan, released in July 2009, outlined the programmes that are in place to support delivery of the National Strategy. **Attend this event to take away practical advice and guidance from those leading the way in the improvement of dementia care services in the UK.**

<sup>1</sup> Alzheimer's Society

### Sponsorship and Exhibitor Opportunities

We offer a range of flexible packages which offer your organisation a platform to network and communicate with key organisations in the public sector.

For further information please contact Alice Stuart on 020 7960 7721 or email [alice.stuart@capita.co.uk](mailto:alice.stuart@capita.co.uk)

### Benefits of Attending

- Receive an **update from the Department of Health** on the progress of implementing the proposals outlined in the **National Dementia Strategy**
- Hear from the **National Audit Office** as they present the **findings** from their interim report **Improving Services and Support for People with Dementia**
- Examine the use of **memory clinic services** to increase skills in detection for **early diagnosis and treatment**
- Take away **best practice** on delivering dementia **advisor services and peer support networks** and hear the positive impact they are having
- Explore the potential of **extra care settings to provide integrated housing, health and social care support** for residents
- Improve your organisation's **planning and delivery of palliative care services** for people with dementia
- Gain advice and guidance on **developing explicit care pathways** for the management and care of dementia sufferers in **acute settings**

### Who Should Attend

For representatives from Local Authorities, Housing Providers, Care Services and all those involved in dementia care at strategic and operational levels including:

- Directors, Team Leaders and Commissioners from Adult Social Services
- Older People's Teams
- Care Managers
- Heads of Policy
- Health and Wellbeing Boards
- Independent Living Managers
- Dignity and Older People's Champions
- Heads of HR and Policy
- Heads of Social Inclusion Units
- Supporting People Teams
- Older People's Mental Health Teams
- Dementia Memory Clinics
- Extra Care, Outreach and Assisted Living Teams
- Housing Needs Officers
- Sheltered, Supported and Retirement Housing Providers
- Third Sector Providers
- Charities and the Voluntary Sector



### CPD

To receive your certificate of attendance for CPD points please email [capita.conferences@capita.co.uk](mailto:capita.conferences@capita.co.uk) quoting your name, booking reference number and the title of the event.

**\*\***

**ATTEND BOTH EVENTS AND RECEIVE A 20% DISCOUNT**

## Workshop

### Supporting and Developing the Dementia Care Workforce

Thursday 29th April 2010 – Central London

*"One of the key messages in the National Dementia Strategy is the need for better education and training for professionals."*

**Alan Johnson MP, Secretary of State for Health, February 2009**

Capita's practical workshop gives you the chance to receive **in-depth guidance on delivering effective training and development for dementia care workers.**

Interactive sessions involving detailed group discussion focus on the task of equipping your social care workforce with the tools necessary to better meet the needs of dementia sufferers. **Attend to ensure your organisation's training strategy is fit for purpose.**

### Benefits of Attending

- Take away **practical training tools** for **upskilling** and providing adequate **support** to dementia carers
- Participate in **interactive sessions** giving you the opportunity to **share best practice** amongst your peers in **developing and empowering your dementia care workforce**
- Explore the positive **impact of an effective workforce training strategy** on dementia patients, their families and carers
- Identify strategies for **measuring performance and outcomes** of your staff and **implementing appropriate training systems** to ensure **improvements** going forward

### Forthcoming Events for 2010

**Developing the Adult Social Care Workforce** – 23rd March – Manchester

**Tackling the Social Exclusion of Older People** – 30th March – Central London

**Personalisation in Mental Health Services** – 31st March – Central London

# Conference programme

09.20 Registration, Tea and Coffee

09.45 Chair's Opening Remarks

Clive Evers, Head of Professional Liaison, Alzheimer's Society

## Morning Keynote Session

09.50 An Update on the Implementation of the National Dementia Strategy - Progress to Date

Ruth Eley, National Programme Lead, Older and Disabled People Department of Health

10.10 Questions and Discussion

10.20 Improving the Lives of People Living with Dementia: A Service User's Perspective

Peter Ashley, Ambassador, Alzheimer's Society  
Member, Alzheimer Europe Working Group on Advanced Directives and  
NHS/SCIE National Institute for Clinical Excellence  
Dementia Guideline Development Group

10.40 Questions and Discussion

10.50 The Role of Extra Care Housing in Helping Provide a Range of Support Services

- Suitability of Extra Care housing for people with dementia
- Increasing positive outcomes in Extra Care settings

Claire Anderson, Extra Care and Services Director  
Hanover Housing Group

11.10 Questions and Discussion

11.15 Tea and Coffee

11.35 Improving End of Life Care

- Increasing awareness of the needs of dementia sufferers among nurses and carers
- Developing effective pain relief measures
- The role of the Mental Capacity Act in ensuring that decisions are made in the patients' best interests
- Best practice examples of end of life care planning

Sanjana Nyatsanza

Consultant Psychiatrist, Older People's Mental Health Services  
Cambridge and Peterborough NHS Foundation Trust

11.55 Questions and Discussion

12.00 A Primary Care Approach to Improving Diagnosis and Treatment of Dementia

- Increasing understanding of dementia among healthcare professionals
- Introducing a better structure model for diagnosis and treatment
- The role of GP-Led memory clinics and a primary care based Dementia Liaison Practitioner
- Introducing standardised Dementia Health Checks

Kate Mitchell, Joint Dementia Programme Manager  
NHS Cornwall and Isles of Scilly

12.20 Managing Dementia Patients Within Acute Settings

- Examining the role of the Admiral Nurse
  - Highlighting the importance of partnership working
  - Raising awareness and providing support and training
- Dr Sifiso Ndlovu, Admiral Nurse Clinical Lead  
For Dementia

12.40 Joint Questions and Discussion

12.50 Lunch

## Afternoon Keynote Address

13.50 An Overview of the Findings from the National Audit Office Interim Report

- The effectiveness of the Government's response to the National Audit Office's findings in 2007
- Driving change and building workforce capacity
- Managing performance to improve dementia services

Antonia Gracie, Quality Assurance and Delivery Manager  
National Audit Office

14.10 Questions and Discussion

14.20 Dementia Care Training is Changing in 2010 - Are You Ready?

- The new Qualifications and Credit Framework
- Replacing NVQs with GCFs
- Complying with the CQC regulations

Jackie Pool, Managing Director, JPA Training Ltd

14.40 Using Dementia Care Mapping to Promote Person-Centred Care

- What is Dementia Care Mapping?
- How it can assist with Person Centred Care
- Dementia Care Mapping in practice

Flora Baka, Project Manager and  
Jenny Dutton, Work Based Learning Service Manager  
London Borough of Tower Hamlets

15.00 Joint Questions and Discussion

15.10 Afternoon Tea and Coffee

## Practical Examples from Dementia Demonstrator Sites

15.30 Developing Dementia Advisor Services

- Ensuring effective collaboration with health and social care
  - Utilising and benefitting from personalised budgets
- Wendy Alleway, Commissioning Manager, NHS Medway

15.50 Providing Peer Support Networks for Patients and their Carers

- The impact of Peer Support Networks on cognitive and emotional functioning
- The role of peer support in early diagnosis

Dr Ele Wakerly, Clinical Psychologist  
Newham Diagnostic Memory Clinic and  
Dr Kris Warren, Consultant in the Care of the Elderly  
Newham University Hospital

16.10 Session Questions and Discussion

16.20 Chair's Closing Remarks and Close of Conference

# Workshop programme

08.30 Registration, Tea and Coffee

09.15 Introduction by Workshop Facilitator:

Sarah Mould  
Director of Training  
JPA Training Ltd

09.30 Supporting and Developing Staff – Key Drivers

- The National Dementia Strategy Objective 13
- The CQC Regulations Framework – outcomes 12-14
- Skills for Care Qualifications and Credits Framework

10.00 How Are the Learning and Development Needs of your Care Workforce Currently Being Supported?

- Current learning and development opportunities
- Supervision and appraisal frameworks
- CPD
- Carer progression

10.30 Tea and Coffee

10.50 Team Building for Residents and Care Workers

- Recognising abilities as well as limitations
- Developing person-centred relationships
- Valuing individuals

11.15 What Difference will Care Workforce Development Make to ...

- Individuals with dementia and their families?
- The Health and Social Care workforce?
- The care service and team?
- The Manager of the service?
- The local community?

11.45 Moving Forward – How Can This Be Achieved?

- Training course/resources
- Systems to support learning and development
- Measuring outcomes

12.15 End of Workshop and Facilitator's Closing Remarks

# Booking Form


## Implementing the National Dementia Strategy: One Year On

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## Supporting and Developing the Dementia Care Workforce

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### Easy ways to book

 **FAX** your completed form to 0870 165 8989

 **ONLINE** [www.capitaconferences.co.uk](http://www.capitaconferences.co.uk)

 **POST** your completed form to: Capita Conferences Administration, Ground Floor, 17-19 Rochester Row, London, SW1P 1LA

 **ENQUIRIES** 0870 400 1020

**\*\*Book a 3rd delegate @ 1/2 price**  
This offer may not be used in conjunction with other discounts

BOOKING REF CODE: EMMK

### DELEGATE DETAILS (Please use BLOCK CAPITALS and complete in full)

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Organisation
Address
Post code

#### Invoice address (if different from above)

Surname	Title
Forename	
Job Title	
Organisation	
Address	
Post code	
Telephone	

#### 1st Delegate

Surname	Title
Forename	
Job Title	
Organisation	
Email	
Telephone	
Fax	
Dietary/Access requirements	

#### 2nd Delegate

Surname	Title
Forename	
Job Title	
Organisation	
Email	
Telephone	
Fax	
Dietary/Access requirements	

### Payment details

#### Implementing the National Dementia Strategy: One Year On

Wednesday 28th April 2010 – Central London

**Public Sector (non Central Govt) @ £350.00 plus VAT** No. of delegates

**Central Govt and Agencies @ £445.00 plus VAT** No. of delegates

**Private Sector @ £545.00 plus VAT** No. of delegates

**\*\*Concessionary Discount @ £225.00 plus VAT** No. of delegates

Only charities registered with the Charity Commission are eligible for this discount.

Charity Commission Registration No.

**TOTAL NUMBER OF DELEGATES**

#### Supporting and Developing the Dementia Care Workforce

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**Public Sector (non Central Govt) @ £299.00 plus VAT** No. of delegates

**Central Govt and Agencies @ £345.00 plus VAT** No. of delegates

**Private Sector @ £445.00 plus VAT** No. of delegates

**\*\*Concessionary Discount @ £225.00 plus VAT** No. of delegates

Only charities registered with the Charity Commission are eligible for this discount.

Charity Commission Registration No.

**TOTAL NUMBER OF DELEGATES**

**TOTAL COST** £

Cheque enclosed

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**I have read the terms and conditions and understand the cancellation policy.**

**Signature**

#### Documentation\*

If you are unable to attend the event but would like to receive the supporting documentation, this can be supplied as either a hard copy (by post) or a PDF file (supplied by email). Please post or fax this form with contact, address and payment details

Please send me	<input type="checkbox"/>	PDF @ £95 - plus VAT	NB: Documentation will be sent out after the event
	<input type="checkbox"/>	Paper @ £95 - VAT not applicable	

#### Methods of payment

All payments must be received before the Conference date.

**By Cheque:** Payable to **CAPITA BUSINESS SERVICES LTD.**

Please ensure delegate name(s), organisation and invoice number are written on the back.

**By BACS:** Bank: Barclays Bank Plc. Sort Code: 20-67-59. Account No: 60864978. Account Name: Capita Business Services Ltd. BACS remittance forms required as payment confirmation.

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#### Change of details

Have your details changed, are they incorrect or you do not wish to receive any future mailings? Please email: [conference.events@capita.co.uk](mailto:conference.events@capita.co.uk) quoting the booking reference code on the mailing label. Our conferences are mailed in advance so there may be a short delay in your details being changed.

#### Hotel accommodation

The conference fees do not include accommodation. For special accommodation rates, please contact Capita Business Travel on Tel: 0871 521 9816 or email [capexternal@capita.co.uk](mailto:capexternal@capita.co.uk) You must quote the title of the Conference for preferential rates.

#### Documentation

\*Invoices issued after the event when order processed. Payment by credit/debit card or BACS can be made upon receipt of invoice. If paying by cheque, invoice will act as a receipt.

#### Discounts

\*\*Special offers may not be used in conjunction with other discounts.

#### Terms & conditions

**Venue and registration details** will be sent within 14 days of the event date. We cannot be held responsible for non arrival of this information, if you have not received within 7 days of the event date, please call us on 0870 400 1020.

**Cancellations** confirmed in writing 14 days before the conference date will be refunded, minus an administration fee of £50.

We regret that no refund can be made after that date, although substitutions can be made at any time.

Capita are not able to offer refunds for cancellations arising from events outside of our control.

**Programme Amendments:** Capita reserves the right to alter the programme or venue without notice due to unforeseen circumstances.

#### Data protection

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