Capita's National Conference

Tackling Health Inequalities Improving Outcomes for Vulnerable Groups

Wednesday 20th May 2009 - Central London

Chair: Frank Atherton, President
Association of the Directors of Public Health

Speakers Include:

Martin Gibbs

Local Government and Communities Manager, Health Inequalities Unit

Department of Health

Sandie Keene

Director of Adult Social

Services

Leeds City Council

Dr Nazima Osman

Chai

Black and Ethnic Minority Working Group Hackney Dr David Lyon

General Practitioner

Halton and St Helens PCT

and

Clinical Associate

The Improvement Foundation

Jean Arrowsmith

Health Development Manager

Coventry City Council

Heather Stevens

Director of Programmes

National Youth Agency





Supported by









A Capita Conference

Tackling Health Inequalities Conference

Wednesday 20th May 2009 - Central London

"Health inequalities are unacceptable. They start early in life and persist not only into old age but subsequent generations. Tackling health inequalities is a top priority for this Government." 1

With the 2010 deadline for the ambitious Public Service Agreement (PSA) targets on life expectancy and infant mortality rapidly approaching, Capita's National Reducing Health Inequalities Conference is a key opportunity to share best practice and gain new ideas for reducing inequality in health service provision.

This must-attend event brings together key agencies leading on community health to discuss practical strategies to urgently improve the health of disadvantaged and hard to reach groups. Expert speakers will explore innovative approaches for improving the health of groups affected by economic disadvantage, poor housing and insecure employment. Key issues to be addressed include:

- Identifying 'at-risk' groups
- Commissioning services based on local needs
- Service user involvement
- Community engagement and outreach
- Collaborative social interventions
- Specific access barriers for key target groups

Attend this conference to increase your understanding of how agencies can work together to design and deliver services to promote more equal health outcomes in your area.

¹ Department of Health, 2009

Sponsorship and Exhibitor Opportunities

We offer a range of flexible packages which offer your organisation a platform to network and communicate with key organisations in the public sector.

For further information please contact Alice Stuart on 020 7960 7721 or email alice.stuart@capita.co.uk

Capita Conferences is one of the UK's leading conference providers to the public sector. For over 15 years we have attracted diverse and cross-cutting audiences from across the police, education, central and local government, health and the voluntary sector to our events. We provide neutral forums for learning as well as excellent networking opportunities and the chance to provide feedback on policy direct to the highest levels. We pride ourselves on our thoroughly researched, incisive programmes and have secured speakers including leading politicians, Government ministers, senior civil servants, directors of charities, expert practitioners and renowned academics. We have built our reputation by working in partnership with, and on the advice of, key government departments, experts and pressure groups

Benefits of Attending

- Hear an update from the **Department of Health** on the health inequalities PSA targets and the strategy for long-term engagement
- Clarify the **responsibilities of** agencies for tackling inequality in access to health services
- Question expert speakers on how to engage with, and commission services for, at-risk groups
- Get to grips with effective local care pathways, early intervention and social marketing
- Draw lessons from early intervention approaches which prevent cardiovascular disease, raise cancer awareness and engage pregnant women
- Learn how to ensure the inclusion of young people in health services
- Benefit from case studies looking holistically at the social determinants of health including poor housing and worklessness

Who Should Attend

Those responsible for reducing health inequalities including:

- Primary Care Trusts
- NHS Trusts
- Local Authorities
- Local Strategic Partnerships
- Government Offices for the Regions
- Regional Development Agencies
- Public Health Observatories
- Schools
- Children's Centres
- **Housing Associations**
- Independent Healthcare Providers

Including the following departments:

- Adult Social Services and Older People's Services
- PCT Public Health Teams
- Children's and Youth Services
- Early Years and Child Health Teams
- Youth Providers and Youth Workers
- Connexions
- Teenage Pregnancy Teams
- Children in Care Teams
- Health Visitors and Early Intervention Teams
- Midwives and Family Nurse Partnerships
- Social Inclusion Teams
- Supporting People Teams
- Health Inequalities Teams
- Health and Wellbeing Boards
- Local Area Agreement Leads
- **Economic Regeneration Teams Health Care Commissioners**
- Health Improvement Teams
- Local Economic and Employment **Partnerships**

Forthcoming Events for 2009

Data Sharing Across the Public Sector – 29th April – Central London Learning Disabilities Conference Implementing 'Valuing People Now' -30th April – Central London

Implementing the National Dementia Strategy – 18th May – Central London

Capita's event management service

Our event management service offers you the opportunity to tap into the resources and skills of a renowned market leader in the UK conference business. With ten years event management experience, we have a proven track record in co-ordinating a diverse range of events, from breakfast seminars to large-scale national policy conferences. Whether you require a complete package or selected aspects, Capita will tailor its services to meet your organisation's specific requirements. Contact Liz Brownbill on 020 7227 6569 or email liz.brownbill@capita.co.uk

To receive your certificate of attendance for CPD points please email capita.conferences@capita.co.uk quoting your name, booking reference number and the title of the event

Programme

09.20 Registration, Tea and Coffee

09.50 Chair's Opening Remarks

Frank Atherton

President

Association of the Directors of Public Health

Keynote Address

10.00 The Next Steps to Fight Health Inequality

- Identifying groups most at-risk of inequalities
- A long-term approach to community engagement
- PSA targets and measuring outcomes locally

Martin Gibbs

Local Government and Communities Manager Health Inequalities Unit

Department of Health

10.20 Questions and Discussion

10.30 Local Authority Responsibilities: Working within the LAA Framework

- Exploring local authorities' role in reducing health inequalities
- Ensuring the issue is high on the local authority agenda
- · Commissioning for vulnerable groups

Sandie Keene

Director of Adult Social Services

Leeds City Council

- 11.00 Questions and Discussion
- 11.10 Tea and Coffee

11.30 The Joint Strategic Needs Assesment Process

- Strengthening partnership working
- Using data to identify inequalities and local priorities
- Community engagement and commissioning for health and wellbeing

Dr Fay Haffenden

National Joint Strategic Needs Assessment Lead

Department of Health

11.50 Questions and Discussion

Panel Discussion

12.00 Strategies for Engaging Vulnerable Groups

The panel will discuss health inequalities faced by key vulnerable groups and debate strategies for improving health prospects for:

Older People

Stephen Burke, Chief Executive, Counsel and Care

BME Groups

Dr Nazima Osman, Chair, Black and Ethnic Minority Working Group Hackney

People with Learning Disabilities

Stephan Brusch, Project Lead for Promoting Equality **Department of Health** and Service Development Manager

Primary Care and Learning Disabilities, **NHS Westminster**

12.45 Lunch

Early Intervention and Community Outreach

13.45 Raising Aspirations: Outreach to Overcome Worklessness and Health Problems

- The relationship between unemployment and poor health
- Support into sustainable employment
- · A long-term, whole family health approach
- Working with other agencies

Lia Robinson

ReachOut Operational Project Manager and

Justine Molyneux

Chief Executive

Involve Northwest

14.10 Improving Life Chances through Early Diagnosis and Social Marketing

- Healthy Communities Collaborative Model social marketing and community engagement to tackle social isolation
- · Assessing cardiovascular risk and early diagnosis of cancer

Dr David Lyon

General Practitioner

Halton and St Helens PCT and

Clinical Associate

The Improvement Foundation

14.35 Session Questions and Discussion

14.45 Working with Mothers to Reduce Infant Mortality and Promote Early Years Health

- · Targeting smoking, diabetes and obesity in pregnancy
- Risk factors and care pathways for mothers-to-be
- Safe Houses project: safe environments for young families

Jean Arrowsmith

Health Development Manager

Coventry City Council

Coventry City Council is a Beacon authority for Reducing Health Inequalities



15.10 Engaging Young People to Prevent Cycles of Inequality

- Involving young people in the creation of services
- Supporting young people at high risk of poor health
- Case study: Motorvations project

Heather Stevens

Director of Programmes

The National Youth Agency

15.35 Session Questions and Discussion

15.45 Chair's Closing Remarks and Close of Conference

Booking Form

Tackling Health Inequalities Conference

P	OOKING BEE CODE, EMMK
В	OOKING REF CODE: EMMK
DELEGATE DETAILS (Please use BLOCK CAPITALS and a Correspondence address	complete in full)
Organisation Address	
Audiess	
Post code	
Invoice address (if different from above)	
Surname	Title
Forename	Title
Job Title	
Organisation	
Address	
Addies	
Post code	
Telephone	
1st Delegate	
Surname	Title
Forename	
Job Title	
Organisation	
Email	
Telephone	
Fax	
Dietary/Access requirements	
2nd Delegate	
Surname	Title
Forename	
Job Title	
Organisation	
Email	
Telephone	

Dietary/Access requirements

-						
Easy	/ W	ลง	/S '	TO.	n۱	ากเ

FAX your completed form to 0870 165 8989

ONLINE www.capitaconferences.co.uk

POST your completed form to: Capita Confe 4th floor, Dean Bradley House, 52 Horseferry

ENQUIRIES 0870 400 1020

rences Administration, Road, London, SW1P 2AF
th May 2009 – Central London

Central Govt and Agencies @ £445.00 (£511.75 inc. VAT)No. of delegatPrivate Sector @ £545.00 (£626.75 inc. VAT)No. of delegat			
Tackling Health Inequalities – Wednesday 20th May 2009 – Central London Public Sector (non Central Govt) @ £350.00 (£402.50 inc. VAT) No. of delegat Central Govt and Agencies @ £445.00 (£511.75 inc. VAT) No. of delegat Private Sector @ £545.00 (£626.75 inc. VAT) No. of delegat **Concessionary Discount @ £195.00 (£224.25 inc. VAT) No. of delegat Only charities registered with the Charity Commission are eligible for this discount. Charity Commission Registration No. TOTAL NUMBER OF DELEGATES TOTAL COST £ Cheque enclosed Please invoice me Your Purchase order/Reference number Please note that we will issue an invoice upon receipt of booking. We cannot apply numbers at a later date. Credit/Debit card payments - On receipt of your invoice Call our credit card hotline 0870 160 7630 or make an online payment at: www.capitafinance.co.uk I have read the terms and conditions and understand the cancellation policy.	Payment detai	ls	
Central Govt and Agencies @ £445.00 (£511.75 inc. VAT) No. of delegate Private Sector @ £545.00 (£626.75 inc. VAT) No. of delegate **Concessionary Discount @ £195.00 (£224.25 inc. VAT) No. of delegate Only charities registered with the Charity Commission are eligible for this discount. Charity Commission Registration No. TOTAL NUMBER OF DELEGATES TOTAL COST £ Cheque enclosed Please invoice me Your Purchase order/Reference number Please note that we will issue an invoice upon receipt of booking. We cannot apply numbers at a later date. Credit/Debit card payments - On receipt of your invoice Call our credit card hotline 0870 160 7630 or make an online payment at: www.capitafinance.co.uk I have read the terms and conditions and understand the cancellation policy.	Tackling Health Ine	qualities – Wednesday 20th May 200	9 – Central London
Private Sector @ £545.00 (£626.75 inc. VAT) **Concessionary Discount @ £195.00 (£224.25 inc. VAT) Only charities registered with the Charity Commission are eligible for this discount. Charity Commission Registration No. TOTAL NUMBER OF DELEGATES TOTAL COST Cheque enclosed Please invoice me Your Purchase order/Reference number Please note that we will issue an invoice upon receipt of booking. We cannot apply numbers at a later date. Credit/Debit card payments - On receipt of your invoice Call our credit card hotline 0870 160 7630 or make an online payment at: www.capitafinance.co.uk I have read the terms and conditions and understand the cancellation policy.	Public Sector (non 0	Central Govt) @ £350.00 (£402.50 ir	nc. VAT) No. of delegates
**Concessionary Discount @ £195.00 (£224.25 inc. VAT) Only charities registered with the Charity Commission are eligible for this discount. Charity Commission Registration No. TOTAL NUMBER OF DELEGATES TOTAL COST Cheque enclosed Please invoice me Your Purchase order/Reference number Please note that we will issue an invoice upon receipt of booking. We cannot apply numbers at a later date. Credit/Debit card payments - On receipt of your invoice Call our credit card hotline 0870 160 7630 or make an online payment at: www.capitafinance.co.uk I have read the terms and conditions and understand the cancellation policy.	Central Govt and A	gencies @ £445.00 (£511.75 inc. VAT)	No. of delegates
Only charities registered with the Charity Commission are eligible for this discount. Charity Commission Registration No. TOTAL NUMBER OF DELEGATES TOTAL COST £ Cheque enclosed Please invoice me Your Purchase order/Reference number Please note that we will issue an invoice upon receipt of booking. We cannot apply numbers at a later date. Credit/Debit card payments - On receipt of your invoice Call our credit card hotline 0870 160 7630 or make an online payment at: www.capitafinance.co.uk I have read the terms and conditions and understand the cancellation policy.	Private Sector @ £5	45.00 (£626.75 inc. VAT)	No. of delegates
TOTAL NUMBER OF DELEGATES TOTAL COST £ Cheque enclosed Please invoice me Your Purchase order/Reference number Please note that we will issue an invoice upon receipt of booking. We cannot apply numbers at a later date. Credit/Debit card payments - On receipt of your invoice Call our credit card hotline 0870 160 7630 or make an online payment at: www.capitafinance.co.uk I have read the terms and conditions and understand the cancellation policy.	•	_ ,	,
TOTAL COST Cheque enclosed Please invoice me Your Purchase order/Reference number Please note that we will issue an invoice upon receipt of booking. We cannot apply numbers at a later date. Credit/Debit card payments - On receipt of your invoice Call our credit card hotline 0870 160 7630 or make an online payment at: www.capitafinance.co.uk I have read the terms and conditions and understand the cancellation policy.	Charity Commission	Registration No.	
Cheque enclosed Please invoice me Your Purchase order/Reference number Please note that we will issue an invoice upon receipt of booking. We cannot apply numbers at a later date. Credit/Debit card payments - On receipt of your invoice Call our credit card hotline 0870 160 7630 or make an online payment at: www.capitafinance.co.uk I have read the terms and conditions and understand the cancellation policy.	TOTAL NUMBER O	FDELEGATES	
Please invoice me Your Purchase order/Reference number Please note that we will issue an invoice upon receipt of booking. We cannot apply numbers at a later date. Credit/Debit card payments - On receipt of your invoice Call our credit card hotline 0870 160 7630 or make an online payment at: www.capitafinance.co.uk I have read the terms and conditions and understand the cancellation policy.	TOTAL COST		£
Your Purchase order/Reference number Please note that we will issue an invoice upon receipt of booking. We cannot apply numbers at a later date. Credit/Debit card payments - On receipt of your invoice Call our credit card hotline 0870 160 7630 or make an online payment at: www.capitafinance.co.uk I have read the terms and conditions and understand the cancellation policy.	Cheque enclosed		
Please note that we will issue an invoice upon receipt of booking. We cannot apply numbers at a later date. Credit/Debit card payments - On receipt of your invoice Call our credit card hotline 0870 160 7630 or make an online payment at: www.capitafinance.co.uk I have read the terms and conditions and understand the cancellation policy.	Please invoice me		
numbers at a later date. Credit/Debit card payments - On receipt of your invoice Call our credit card hotline 0870 160 7630 or make an online payment at: www.capitafinance.co.uk I have read the terms and conditions and understand the cancellation policy.	Your Purchase order	Reference number	
Call our credit card hotline 0870 160 7630 or make an online payment at: www.capitafinance.co.uk I have read the terms and conditions and understand the cancellation policy.			ooking. We cannot apply
. ,	Call our credit card h	notline 0870 160 7630	
Signature	I have read the term:	s and conditions and understand the o	cancellation policy.
	Signature		
	6		
	D		
		tend the event but would like to receive	the supporting documentation
Documentation* If you are unable to attend the event but would like to receive the supporting document	this can be supplied a	s either a hard copy (by post) or a PDF fi	le (supplied by email). Please
Documentation* If you are unable to attend the event but would like to receive the supporting documenthis can be supplied as either a hard copy (by post) or a PDF file (supplied by email). Ple post or fax this form with contact, address and payment details		PDF @ £95 - plus VAT (£100	25 total) NB: Documentation
If you are unable to attend the event but would like to receive the supporting document this can be supplied as either a hard copy (by post) or a PDF file (supplied by email). Ple post or fax this form with contact, address and payment details	Please send me	7 DI @ 255 - plus VAI (2105	will be sent out

Methods of payment All payments must be received before the

Conference date.

By Cheque: Payable to CAPITA BUSINESS SERVICES LTD.

Please ensure delegate name(s), organisation and invoice number are written on the back.

By BACS: Bank: Barclays Bank Plc. Sort Code: 20-67-59. Account No: 60864978. Account Name: Capita Business Services Ltd. BACS remittance forms required as payment confirmation.

By Credit/Debit card: On receipt of your invoice – Call our credit card hotline 0870 160 7630 or make an online payment at: www.capitafinance.co.uk

Please send payments to: Capita Business Services Ltd. Accounts Receivable, 1st Floor, Dean Bradley House, 52 Horseferry Road, London SW1P 2AF and

quote CONFERENCE L0597

A VAT invoice will be issued on receipt of payment. VAT No: 618 1841 40

Change of details

Have your details changed, are they incorrect or you do not wish to receive any future mailings? Please email: conference.events@capita.co.uk quoting the booking reference code on the mailing label. Our conferences are mailed in advance so there may be a short delay in your details being changed.

Hotel accommodation

The conference fees do not include accommodation. For special accommodation rates, please contact Capita Business Travel on Tel: 0871 521 9816 or email capexternal@capita.co.uk You must quote the title of the Conference for preferential rates

Documentation
*Invoices issued after the event when order processed. Payment by credit/debit card or BACS can be made upon receipt of invoice. If paying by cheque, invoice will act as a receipt.

after the event

Paper @ £95 - VAT not applicable

Discounts
**Special offers may not be used in conjunction with other discounts.

Terms & conditions

Venue and registration details will be sent within 14 days of the event date. We cannot be held responsible for non arrival of this information, if you have not received within 7 days of the event date, please call us on 0870 400 1020.

Cancellations confirmed in writing 14 days before the conference date will be refunded, minus an administration fee of £50.

We regret that no refund can be made after that date, although substitutions can be made at any time

Capita are not able to offer refunds for cancellations arising from events outside of our control.

Programme Amendments: Capita reserves the right to alter the programme or venue without notice due

Data protection

to unforeseen circumstances.

Capita Business Services Ltd may use your details to send you information about our further conferences and services. If you would prefer not to receive this information, please tick this box.

Personal data provided on this form will not be passed to any external bodies

© Copyright 2008. No part of this brochure may be reproduced without the prior permission of Capita Business Services Limited.