

## Booking form

Send your completed booking form to:  
**Will Nicklin, BILD, Champion House,  
Green Street, Kidderminster, Worcestershire  
DY10 1JL • Tel: 01562 723010 • Fax: 01562  
723029 • E-mail: [learning@bild.org.uk](mailto:learning@bild.org.uk)**

Title (Mr/Mrs/Ms/Dr/Prof)

First name

Surname

Organisation

Address (for correspondence)

Postcode

Tel no

Fax no

Delegate e-mail

Additional needs (including dietary/access/communication)

Please debit my credit card

Mastercard  Switch  Visa  Eurocard  Delta

Card no

Security no    (Last 3 digits on back of card)

Expiry date    Issue no   (Switch only)

I enclose a cheque made payable to BILD

Please invoice

Please include invoice address if different from above

How did you hear about the event?

direct mail  word of mouth  website

other

Can we use your details to send you other information on BILD events and services?

yes  no

Event: Annual Conference 2011

## Posters and Exhibitions

As part of the conference and the Annual General Meeting there will be a number of poster displays, showcasing some of the work BILD is involved in and those of our partners.

### Exhibitions

There will also be a number of exhibitions, and if you wish to apply for exhibition space please contact:

Conference Team at BILD on  
01562 723025 or  
e-mail: [learning@bild.org.uk](mailto:learning@bild.org.uk).

Please note there will be a fee for commercial organisations wishing to have a stand at the event.

### The Venue: Crowne Plaza Birmingham NEC

The Crowne Plaza Birmingham NEC is a modern venue located within the grounds of the NEC. It is easily accessible from the M42 junction 6 and a 10 minute walk from Birmingham International railway station via the NEC walkway, the hotel operates a complimentary shuttle bus from the station, please contact hotel for further details.

Car parking is complimentary for all delegates attending the conference.



This event has been CPD Certified. Attendance will allow you to gain CPD points towards your Continuous Professional Development requirements.



all about people

The **British Institute of Learning Disabilities** is committed to improving the quality of life for people with learning disabilities.

**T: 01562 723010**

**F: 01562 723029**

**E: [learning@bild.org.uk](mailto:learning@bild.org.uk)**

**[www.bild.org.uk](http://www.bild.org.uk)**

**[www.bild.org.uk/events](http://www.bild.org.uk/events)**

**bild**

all about people

After 40 years of progress, but with Winterbourne View in our minds, we ask:

# What does it take to get it right?

**BILD Annual Conference,  
Friday 7 October, Birmingham**



**A busy day of great speakers, practical workshops and lots of useful information and good ideas. If you only go to one conference this year – this should be it.**

Book online at [www.bild.org.uk/events](http://www.bild.org.uk/events)

# What does it take to get it right?

**BILD's 40th year gives us an opportunity to reflect on what has happened to the lives of people with learning disabilities and family carers since 1971.**

There has been real progress: the closure of the long stay hospitals, the introduction of person centred approaches, local support for people in their own community, and a more knowledgeable and skilled workforce. The impact of self advocacy has given people much more choice and control in their lives and ensured involvement and a stronger voice. Families and relatives are now rightfully being recognised as expert care partners.

The current policy framework is clear and unambiguous, promoting rights, choice, inclusion and independence. The personalisation agenda and the use of individual budgets has already made a real difference to the lives of some people with learning disabilities.

However, this progress has had an impact on some, but not all. The current budget cuts are increasing the postcode lottery where services and support are dependent on where you live. Many continue to live with older parents, some have limited links in their local communities, and some are a target for hate crime. People from black and minority communities, those whose behaviour challenges services and people with profound and multiple disabilities often receive inadequate responses to their individual needs. The recent abuse at Winterbourne View has raised serious concerns about care planning, safeguarding, commissioning and regulation.

So, BILD's Annual Conference this year, aims to provide creative ways to move forward; "What does it take to get it right?" is a question that should be answered by everyone involved in working in partnership with people with learning disabilities and their family carers. We all have a responsibility to work together and play our part in improving the quality of peoples' lives.

## Programme Friday 7 October 2011

<b>9.30</b>	Registration and refreshments		
<b>10.00</b>	<b>Conference welcome</b> Amanda Platts and Gavin Harding, Co Chair National Forum England, Steve Robertson, People First Scotland and Darren Locke, People First Wales		
<b>10.30</b>	<b>Getting it right through creative commissioning</b> Rob Greig, NDTi		
<b>11.00</b>	<b>Getting it right for people with complex needs</b> Viv Cooper, The Challenging Behaviour Foundation and Roger Banks, Royal College of Psychiatrists		
<b>11.30</b>	Refreshment break		
<b>12.00</b>	<b>The Bigger Picture</b> Leading Players, Warwickshire		
<b>12.30</b>	Lunch		
<b>1.15</b>	<b>BILD Annual General Meeting</b>		
<b>1.45</b>	<b>Workshops</b> You can choose to attend either Workshops A, B, or C		
	<b>A – Strengthening our voice</b> Chair: Cally Ward	<b>B – Strengthening local services and support</b> Chair: Chris Sholl	<b>C – Strengthening support for staff</b> Chair: Bill Mumford, MacIntyre
<b>1</b>	<b>Making our voice stronger</b> National Forum, England and People First Scotland and Wales Supported by John Hersov	<b>1 Working with commissioners and providers to develop quality standards for supporting people with severe challenging behaviour</b> Lizanne Jones and Chris Lilwall, Worcestershire Health and Care NHS Trust	<b>1 Staff development challenges: resources and good practice to strengthen support for staff</b> Jim Thomas, Skills for Care and Lesley Barcham, BILD
<b>2</b>	<b>Using the Mental Capacity Act: what family and friends of people with learning disabilities need to know</b> Robina Mallett, HFT and Paul Swift, Independent Researcher	<b>2 Strengthening local authority commissioning</b> Andrea Pope-Smith, ADASS	<b>2 Managing person centred support for a person with an individual budget</b> Viv Soave and Donna Corr
<b>3</b>	<b>Seeing families as experts: how family carers can contribute to shaping policy and services</b> Cath Baker, The Princess Royal Trust for Carers and Crossroads Care	<b>3 The healthy way</b> Sue Carmichael	<b>3 Developing staff to support people with complex needs</b> Bill Mumford and Sarah Burslem, MacIntyre
<b>3.30</b>	<b>Getting it right for the future</b> Lynn James-Jenkinson, NWTDT		
<b>4.00</b>	Close		

### What do I learn?

At the end of this conference delegates will have:

- an understanding of the current challenges
- information and practical solutions and best practice examples
- had an opportunity to reflect on personal and organisational priorities and commitments for the future.

### Who is it for?

People with learning disabilities and family carers and those who support, provide or commission services and who want to get it right.

*At the time of going to press, this programme was deemed to be correct. However, we reserve the right to alter or cancel any part of the programme due to unforeseen circumstances.*

## Delegate Fees

Book online at [www.bild.org.uk](http://www.bild.org.uk) or please photocopy and complete one form for each place.

Please fill in all sections fully and in BLOCK CAPITALS to enable your form to be processed.

**BILD membership no:**

If you wish to claim members discount please quote your membership number. If you do not know it or wish to become a member please contact 01562 723010.

	Total
<b>Members</b> £125.00 + VAT	£
<b>Non members</b> £175.00 + VAT	£
<b>Discounted fee*</b> £50.00 + VAT	£
<b>Grand total plus VAT</b> (VAT charged at rate applicable at time of booking)	£

### Terms and Conditions

Price includes lunch and refreshments throughout the day and a comprehensive delegate pack.

### \*Discounted fee

Unwaged individuals, family carers or enablers, personal assistants, CIL's, small voluntary organisations with no more than 5 paid members of staff.

### Cancellations

Cancellations must be made in writing and the following charges will apply:

1 month prior	<b>£25.00</b>
1 month - 1 week prior	<b>Half fee</b>
1 week or less	<b>Full fee</b>

The cancellation charge will be enforced but we are happy to accept substitute delegates.

**NB** If you require an overnight stay please contact us and we can provide details of local hotels.