

## e-bulletin

### Address change to FP17B

Since the creation of the NHS Business Services Authority, the organisation has been making sensible changes to customer services that make the best use of public funds.

In the latest of these changes the Shared Services Unit of the NHS Business Services Authority will take over responsibility for the receipt and initial processing of all dental activity forms (FP17, FP17O, FP17W, FP17OW).

From 26 November 2009 dentists must send all their dental activity forms to:

NHS Dental Services  
Bridge House  
Pilgrim Street  
Newcastle upon Tyne  
NE1 6SN

New FP17B envelopes have been produced to reflect the change in address and these envelopes are now available to order.

Individual dental contractors have been supplied with address labels detailing the new address to affix over the address on any existing stocks of the envelope.

The FP17B(PM) (black stripe) envelopes are unaffected by this change and will still be addressed to the Dental Payments department in Eastbourne.