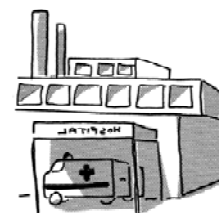


A2A

National Access to Acute Network
www.A2ANetwork.co.uk
www.nnldn.co.uk



Kent Invicta Chamber of Commerce – Ashford

Ashford Business Point
Waterbrook Avenue
Sevington
Ashford
Kent
TN24 0LH

15th September 2009

Minutes

Present

Rick Robson	Rick.robson@sssft.nhs.uk
Kathryn Fisher	Kathryn.Fisher@sabp.nhs.uk
Pene Stevens	Pene.stevens@eastkentcoast.nhs.uk
Mary Seaman	Mary.seaman@havering.gov.uk
Louise Hammond	Louise.Hammond@covwarkpt.nhs.uk
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Stevie Read	STEPHANIEA.READ@nnuh.nhs.uk
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Daniel Marsden	daniel.marsden@nhs.net
Corinne Nikolova	Corinne.Nikolova@westsussexpct.nhs.uk
Claire Hall	Claire.Hall@kent.gov.uk

Apologies

Laura Burdon	laura.burdon@leicestercity.nhs.uk
Sue Carmichael	Sue.Carmichael@dh.gsi.gov.uk
Alan Washington	AndrewMerchant@priorygroup.com
Sandie Morton Nance	sandie.sunburst@btinternet.com
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Alice Ellis	Alice.Ellis@sussexpartnership.nhs.uk
Simon Shorrick	Simon.Shorrick@glos.nhs.uk
Jeanette Devine	Jeanette.Devine@coch.nhs.uk

1. Introduction to the day - Rick Robson

2. Presentation by Michelle Brookes.

Helpline for Older Families of People with a Learning Disability (see handout - Appendix 2).

3. Sarah Lalljee/Kathryn Fisher

Reporting on communication book and healthy menus.

4. Stevie Read showed the Norfolk and Norwich DVD on “Project SEARCH” – see : <http://www.officefordisability.gov.uk/working/project-search.php>

- Reemploy – access to work” funding
- Apprenticeship Schemes
- Unpicking job descriptions
- H R Procedures
- Elevator etiquette
- Getting people ready for work
- Reasonable adjustment

5. Pacesetters Project

Walsall Experience

Dear Colleague, please accept this as your personal invite to the launch of the exciting next phase of the spread and sustain process of the West Midlands Pacesetters programme.

We are now recruiting 'Associate' sites to join the existing organisations in applying Service Improvement methodologies to tackling local inequalities with a focus on Learning Disability services. To find out more please follow the link <http://www.westmidlands.nhs.uk/EventsCalendar/tabid/66/ModuleID/395/ItemID/198/mct/EventDetails/Default.aspx?selecteddate=06/10/2009>

For further information about the day please contact Lara Hughes, Pauline Martin or myself.

6. Practice Development in East Kent Hospitals Trust - Daniel Marsden

Presentation attached – see Appendix 1.

7. NHS Confederation Briefing Paper

Stevie Read, Darryl Chapman and Rick Robson attended a meeting last week with the NHS Confederation to discuss the contents of a briefing paper regarding admission to hospital by people with a learning disability.

8. Tracey Read

Blood Taking Support Plan – see Appendix 3

Blood Pathway – best practice – see Appendix 4

9. Any other business

- **Congratulations**
Congratulations to Coventry Health Facilitation Team on their recent success in National Awards.
- **Free Guide to Accessible Information**
Download this free guide from Change - [http://www.changepeople.co.uk/uploaded/CHANGE How to Make Info Accessible guide.pdf](http://www.changepeople.co.uk/uploaded/CHANGE%20How%20to%20Make%20Info%20Accessible%20guide.pdf)
- **Reasonable Adjustment**

Discussion was held about what would constitute a Reasonable Adjustment in hospitals.

- Hospital paying for known workers to support individuals on their admission for elective surgery.
 - Ensuring that clients have a specific appointment time which can be kept.
 - First or last name on Theatre List.
 - Menus made into an “easy read” format.
 - People supported to complete their menu sheets.
 - Family Carers supported.
 - Care Staff supported.
 - Best Interest meetings.
 - Accessible Information.
 - Hospitals developing protocols on the role of Social Care Staff regarding Governance and Accountability.
 - Ensuring that pre-operative assessments are completed appropriately.
 - Reimbursement of Family Carers for their time and expenses including provision of Carers Bleeps, Car Parking Charges, Beverages and Meals.
- **Website**
(www.A2ANetwork.co.uk.)

A new A2A Website is currently being developed which will have links to other sites as appropriate. If you wish to upload any of your work regarding Acute Liaison – please send it through to Teresa.

IDEAS

- Surrey Oaklands Communication Tool – has been placed on the Desktop for each GP across the PCT through Sarah Lalljee’s work.
- Expert Patient Programme
- Health Coach’s developed in Norfolk (contact Bridgett Shad).
- Imperial Hospital (London) are using Patient Alerts in electronic patient records (EPR) that the person has learning disability (contact: Daryl Chapman)

- **Request for information re: Training**

We have been looking at training needs and would like to source a DVD which would look at an Introduction to Learning disability and would help nurses in acute setting have a better understanding of patients needs. Could you please ask A2A colleagues if they are aware of any training resources like this or can suggest who I can contact?

Below are just two of the replies. Thank you to everyone who replied to Liz.

1.

From: Drew Tanya (South Devon Healthcare NHS Foundation Trust)
[mailto:tanya.drew@nhs.net]
Sent: 10 September 2009 15:52
To: Jennings, Liz \; Wylie Teresa
Subject: re: can any one help re training needs

Both these links were posted on the LD Health Foundation recently. Hope that they are ok for your needs.

<http://www.keele.ac.uk/depts/ns/toolkitpeopleld/dvd.htm>

Through Barry's Eyes DVD contact sheila.daly@hurtscc.gov.uk

2.

From: Bev.Eames@sth.nhs.uk [mailto:Bev.Eames@sth.nhs.uk]
Sent: 11 September 2009 09:22
To: Liz.Jennings@rdeft.nhs.uk
Cc: Wylie Teresa; shelley@bluestreamlearning.com
Subject: A2A - Can anyone help: re - Training Needs

Yes we have one in Sheffield which was developed by people with a LD and is delivered by people with a LD as they are acting out in the video bad and good practice . The elearning also covers basic principles of vision , hearing and mobility impairment . Includes Mental Health and the needs of carers who have agreed to be on video interview about their needs and the needs of their son who has Autism . I will forward the contact number for you of the company who compiled the training .

Contact: shelley@bluestreamlearning.com

Email from Janet Cobb on audit

From Claire Henley email: Claire.henley@sfh-tr.nhs.uk

I work as a learning disability nurse specialist at Sherwood Forest hospitals. I have been asked to look into auditing the service and I was wondering if there are any auditing tools already out there looking at things like 1) reasons for hospital admission, 2) length of stay, 3) health outcomes etc.

Thanks Claire

E-Learning Program - request

Sheffield hospitals have developed a basic e learning program to support staff in understanding the needs of people with a learning disability for when they come into hospital.

Over the past couple of years Sheffield have continued to be asked if they could have access to the e learning program and have passed on to contacts the name of the company, Blue Stream, via Shelley McCart.

Can you let Sheffield know anyone has taken up the offer with Shelley or are in negotiations with Shelley to buy the training from her.

Sheffield are asking this out of interest as they thinking of doing a second more advanced e learning program and need to get a feel of what is out there and if our program is being used.

Please reply to:

Bev.Eames@sth.nhs.uk

Date of Next Meeting

16th December 2009

10:00am - 4:00pm

Hemel Hempstead

HP3 9BF

Dates for A2A National Meetings 2010

17.03.10	venue to be arranged
16.06.10	venue to be arranged
15.09.10	Shropshire
15.12.10	venue to be arranged

Originator: Teresa Wylie
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E-mail: Teresa.Wylie@sssf.nhs.uk