



# Improving access, care and treatment in hospital for people with learning disabilities

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# NHS Trust Learning Disability Services

## ➤ Who are we?

### – **Strategic /Clinical Health Facilitators: LD Nurses**

- Address health inequalities.
- Improve access to health care services.
- Improve health outcomes.



### ➤ **We work in partnership with Community Learning Disability Team:**

- RLD Nurses.
- Care Managers (social workers).
- Consultant Psychiatrist.
- Therapists

## ➤ **Roles and Responsibilities of Team:**

- Clinical & therapeutic.
- Health facilitation.
- Health promotion.
- Training.
- Care management.



# Working across Acute Trusts in Merseyside



- Aintree University Hospital
  - Walton Centre



- Whiston Hospital



- Southport & Ormskirk

- Liverpool Children's Hospital



Royal Liverpool & Broadgreen

– Heart & Chest Hospital

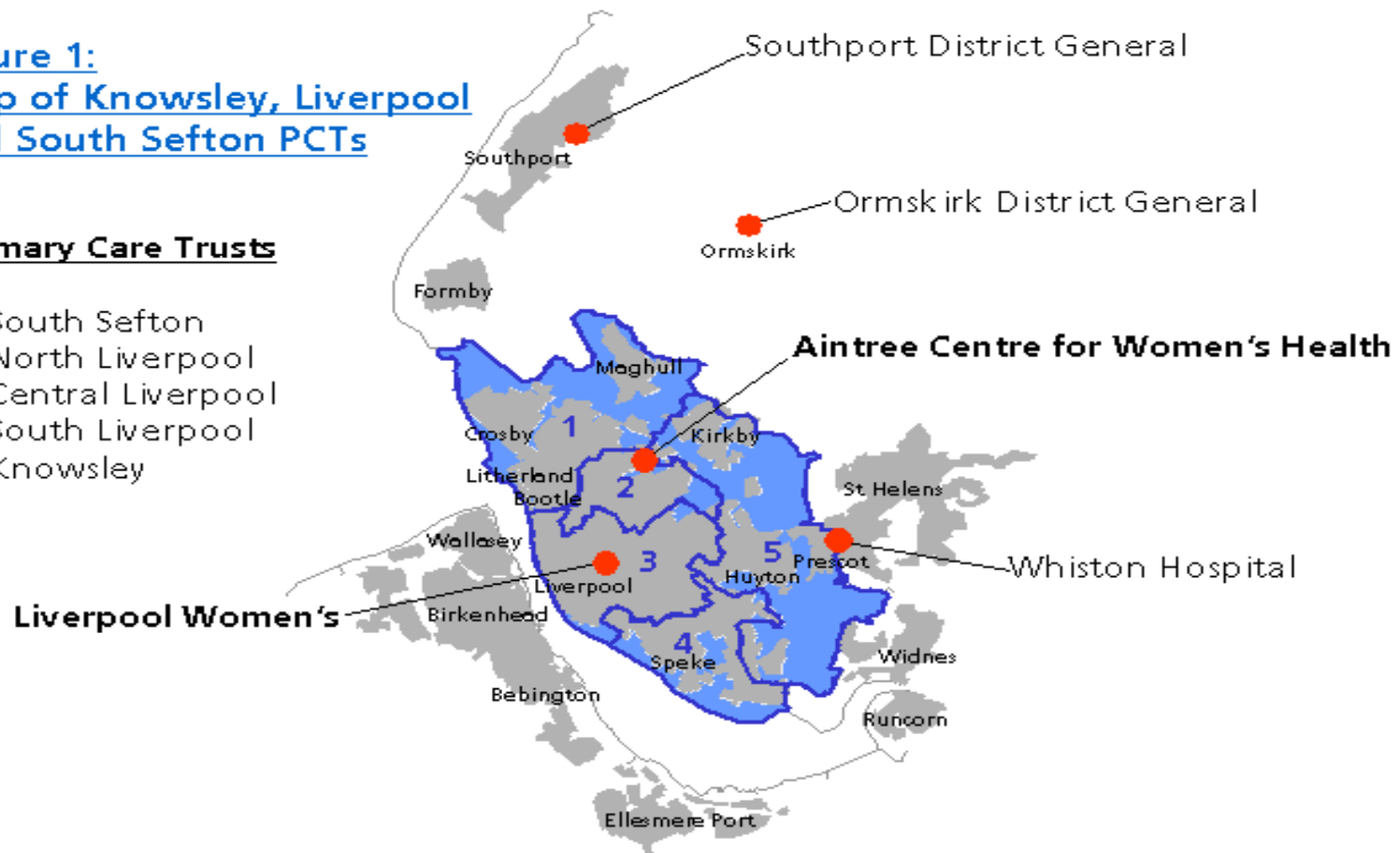


# Local Approach to a National Agenda

**Figure 1:**  
**Map of Knowsley, Liverpool**  
**and South Sefton PCTs**

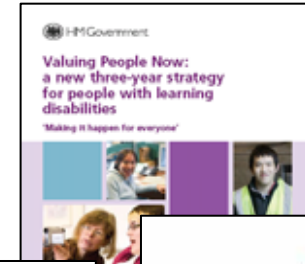
## **Primary Care Trusts**

- 1 South Sefton
- 2 North Liverpool
- 3 Central Liverpool
- 4 South Liverpool
- 5 Knowsley

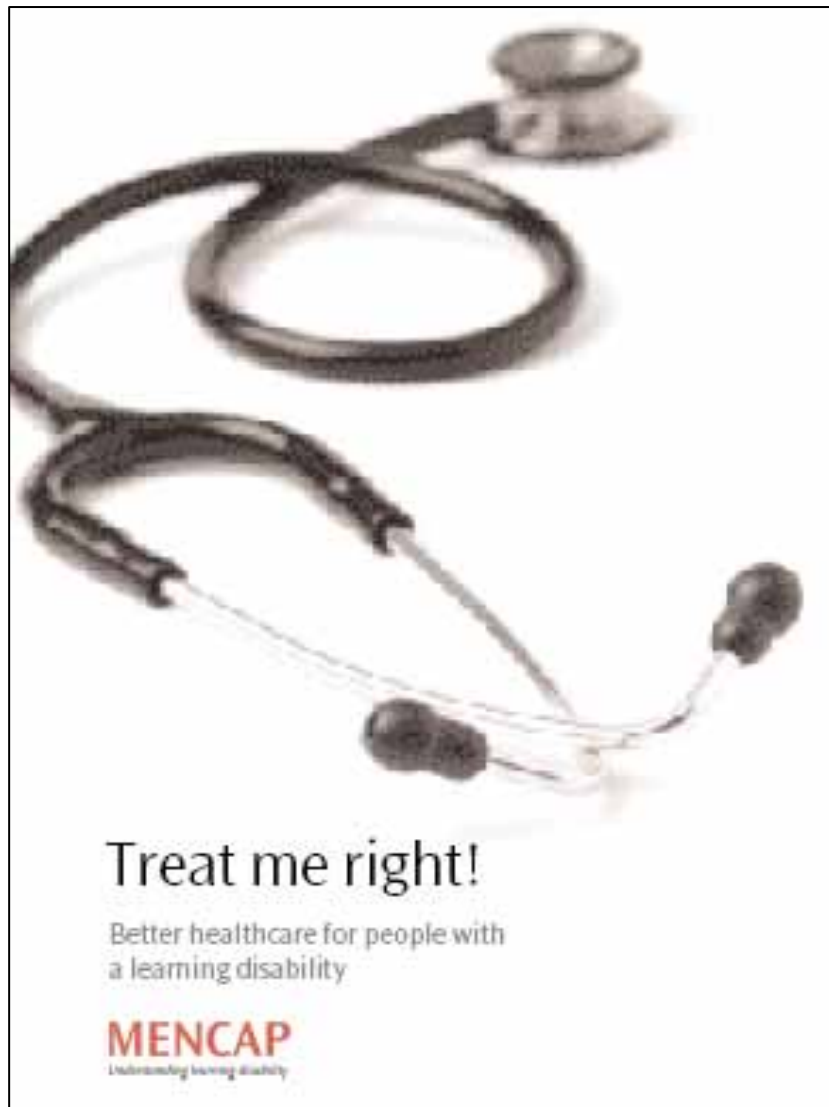


# Research and evidence

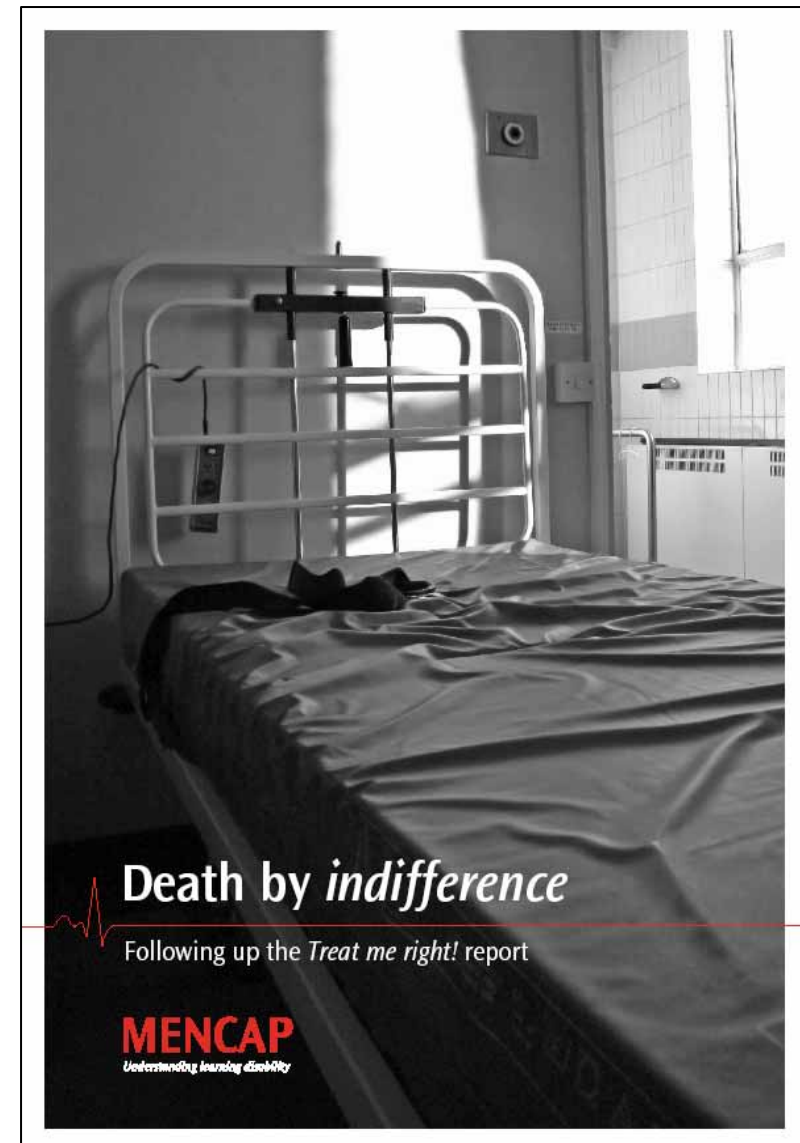
- Valuing People Now: DOH: Dec 2008/ 2009
- NHS Review: Lord Darzi July 2008
- Sir Jonathon Michael Report :DOH 2008
- Death by Indifference: Mencap 2008
- Equal Treatment: Closing the Gap: DOH: March 2007
- Disability Rights Commission Formal Investigation Report: DRC: 2004, 2006
- Treat me right report: Mencap 2004
- Choosing Health: making healthier choices easier: DOH:2004
- Fair Access to Care Services: DOH 2003
- Valuing People: DOH:2001



# Treat me right! Mencap: 2004

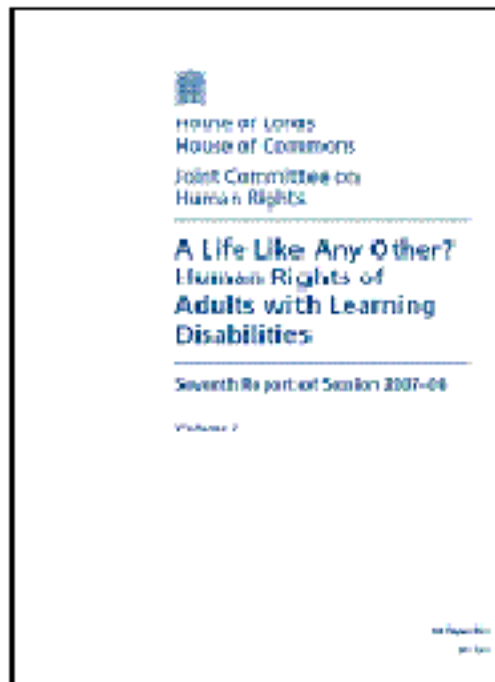


# Death by indifference: Mencap 2008:





# Response to 'Death by indifference'





What have we done so far  
in Merseyside?

# LD pathway / steering /working group



- Commitment & Partnership working

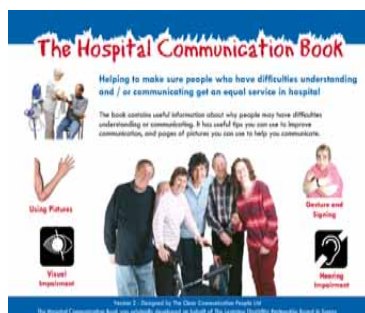
- Working Group: -
  - Terms of reference
  - Action plan
  - Policy



- LD awareness session / education / training

- Resources:

- LD Resource file
- Best practice guidance for staff
- Communication Book
- Patient 'Health Passport
- Flyer: LD service contact details
- Links with local LD teams



- Patient & Carer Involvement:

- Listen & Learn event
- Patient survey
- Training & awareness sessions

# LD Working Group: Work in Progress



- Alder Hey Children's hospital:

- Complex care pathway

- Aim : improve transition from child to adult health services
- Grand round
- Links with Community LD teams
- Key hospital clinicians to lead on the work



- Acute hospitals:

- Commitment & Partnership working
- Standard approach: same systems, policies and protocols
- Proactive, person centred approach to care planning
- Multi professional complex discharge planning
- Link with other Acute Trusts
- Hospital representation on LD Partnership Board Health Sub Groups
- Improved flow of information
- Links with LD Community Teams & Health Facilitators

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# Improved patient journey





**Thank you**  
**Any questions?**