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The challenging behaviour roadshow

Date: Wednesday 2 November 2011 Manchester Conference Centre, Manchester M1
Tuesday 24 January 2012 ORT House Conference Centre, London NW1
Thursday 2 February 2012 Queen's University, Belfast BT7
Thursday 9 February 2012 Radisson Blu Hotel, Bristol BS1

Key speakers

Challenging Behaviour Foundation

Beverley Dawkins National Officer for Profound and Multiple Learning Disabilities, Mencap

Dr John Rose Lecturer and Consultant Clinical Psychologist, Birmingham University and Dudley South PCT (Manchester and Belfast)

Bill Mumford Managing Director, MacIntyre and Chairman, Voluntary Organisations Disability Group (London and Bristol)

Benefits of attending

- Establish a solid footing for your organisation in the current policy landscape
- Learn how to develop and maintain an effective staff support framework
- Explore good practice in working with service commissioners
- Contribute to multi-stakeholder discussions around key issues and concerns
- Take away practical tools and learning to enhance your organisation's efficiency

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Challenging
BEHAVIOUR
foundation

making a difference
to the lives of people with
severe learning disabilities

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Programme

9.30am Registration and refreshments

10.00am Chair's welcome and introduction
Chair: Steve Hardy *Training and Consultancy Manager, Estia Centre*

10.10am The lay of the land: an overview of the current national context for working with people whose behaviour is challenging

- What's changing
- What isn't changing
- What have we learned
- How can we progress from here?

Steve Hardy *Training and Consultancy Manager, Estia Centre*

10.40am Good practice in assessment and intervention

- Establishing valid and reliable assessment measures
- Assessing factors that influence general behaviour
- Multi-agency processes
- Issues around assessment, intervention and service delivery setting
- Ensuring effective and ethical interventions
- Comprehensive risk assessments for intervention

Speaker to be confirmed (Manchester, London and Bristol)

Philip Moore *Consultant Clinical Psychologist, Learning Disability Services, Belfast Health and Social Care Trust (Belfast)*

11.20am Refreshments

11.40am Good practice in commissioning

- Current commissioning context
- Obstacles to an effective response
- Making good practice common practice
- The importance of good leadership
- Moving towards more positive outcomes

Sandy Bering *Strategic Lead Commissioner/Consultant MHILD, NHS Trafford (Manchester, London and Bristol)*

Speaker to be confirmed (Belfast)

12.10pm Morning review and Q&A session

12.25pm Lunch

1.15pm Connecting within communities

- The interface between individuals and the institutions and groups in their environment
- Effecting positive 2-way communication

Beverley Dawkins *National Officer for Profound and Multiple Learning Disabilities, Mencap*

1.45pm Making it work for families

- Availability of and access to practical support and respite
- Working with personalisation
- Joined up working with providers
- Planning for the future

Family carer *The Challenging Behaviour Foundation*

2.15pm Refreshments

2.30pm Supporting and enabling staff

- Challenges to developing staff competence and resilience
- A framework for support
- Ensuring staff wellbeing
- Measuring training effectiveness

Dr John Rose *Lecturer and Consultant Clinical Psychologist,*

Birmingham University and Dudley South PCT (Manchester and Belfast)

Bill Mumford *Managing Director, MacIntyre and Chairman, Voluntary Organisations Disability Group (London and Bristol)*

3.00pm Panel discussion and Q&A session

Chair: Steve Hardy *Training and Consultancy Manager, Estia Centre*

Delegates will be invited to submit questions to the panel chair in advance to ensure key concerns are addressed

3.30pm Conference close

Challenging behaviour: a handbook

Steve Hardy and Theresa Joyce

Due to be released in October 2011, this handbook is an essential resource in helping ensure that there is a competent workforce that has the capabilities to provide effective, ethical and high quality support to people whose behaviour is described as challenging. It can be used as a stand alone resource but also supports learners from our Challenging Behaviour training pack.

Format: handbook

Price: £22.40 **RRP:** £28.00

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Tick: 'add to my order' overleaf

Call: 0844 880 5061

Visit: www.pavpub.com

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About the conference

People with learning difficulties whose behaviour is described as challenging are among the most vulnerable to poor services, poor intervention, and abuse. Yet over the last two decades we have seen a wealth of policy, research evidence and good practice guidance as to what works and how services should be developed and delivered.

Taking place in Manchester, London, Belfast and Bristol, over winter 2011/12, this roadshow aims to bring together the main stakeholders in services for adults with learning disabilities who exhibit challenging behaviour. Drawing from local and national experience, academic and practical expertise, we will examine and discuss what good practice looks like, for the service user and for service providers, locally, regionally and UK-wide, and consider how to embed this in everyday practice.

Aims of the conference

- To bring service providers and commissioners, community members, and service users together in one conversation
- To showcase best practice in the different regions
- To create a forum for debate and discussion around current issues
- To foster productive working relationships and communities of practice across groups
- To provide delegates with tools, tips, new perspectives and connections to take back to their organisations

What delegates have said about our past conferences

- *“Very informative, very much needed”*
- *“Excellent, well-planned, great speakers”*
- *“One of the most informative and thought-provoking conferences I have attended in a very long time – well worth the time to attend”*

Continuous professional development

Professionals within the social care sector are required to undertake Continuous Professional Development (CPD). Delegates can gain CPD points from attending our conferences and exhibitions. This conference may help towards your knowledge requirements at Quality Credit Framework level (QCF) level 3 – 8.

About Pavilion

Pavilion is the leading publisher and event organiser for those working in social and healthcare fields, whether they work in the statutory, private or voluntary sectors. We publish over 200 training packs, Mental Health Today and Learning Disability Today magazines.

Promotional opportunities

For more information about promotional opportunities at this conference, such as exhibiting and including your promotional materials in the conference delegate packs, please contact: Graham Hoare, Customer Relations Manager, Pavilion
Tel: 01273 666703
Email: grahamh@pavpub.com

Unable to attend?

Conference papers, as presented to the delegates on the day, are available on CD-rom after the conference for £60 + VAT. This useful reference will include: available speaker papers, speaker biographies and any additional inserts.

Key themes

- Inclusion and integration
- Listening to stakeholders
- Sound and ethical practice
- Improving quality of life

Who should attend?

- Family carers
- Staff working in residential, supported living, day, employment and outreach services
- Health and social care professionals from community teams and services for people with learning disabilities
- Healthcare staff working in assessment and treatment services

Estia centre

About the Estia Centre

The Estia Centre is a training, research and development resource for those who support adults with learning disabilities and additional mental health needs. The Estia Centre is based on the Guy's Hospital Campus and is closely linked with local services for people with learning disabilities provided by the South London and Maudsley NHS Foundation Trust. The Estia Centre is also part of the Institute of Psychiatry, King's College London. Visit www.estiacentre.org for more information.

Free bursaries

Pavilion recognises the contribution people from across health and social care make to our conferences. To ensure our conferences are accessible to people using services, unwaged/family carers, and students, there are up to five free places available at each conference.

To apply, please write to us by post or email stating why you would like to attend this particular conference.

Post: Pavilion, Richmond House, Richmond Road, Brighton, East Sussex, BN2 3RL

Email: info@pavpub.com

Remember to include your contact details as we will be in touch two weeks before the conference to confirm if you have been given a place.

How to book

Fax: 0844 880 5062 Tel: 0844 880 5061 Web: www.pavpub.com Email: info@pavpub.com
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We cannot accept provisional bookings

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Your details

(Please complete this section for each delegate. Photocopies are acceptable.)

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First name:

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Please state any other requirements:

I agree to the terms and conditions as stated at the bottom of this page

Name:

Signed: Date:

Venue

Full venue details will be sent upon booking confirmation.

Date

Manchester - Wednesday 2 November 2011
London - Tuesday 24 January 2012
Belfast - Thursday 2 February 2012
Bristol - Thursday 9 February 2012

Conference fees

The fee includes lunch, refreshments and conference materials. Please note accommodation is not included.

Confirmation of booking

When booking, please wait for written confirmation before arranging travel.

If you DO NOT wish to receive further information from Pavilion, please tick here:

We may also make your details available to carefully screened organisations working in the health and social care field. If you DO NOT wish to receive information from these companies, please tick here:

Pavilion reserves the right to make changes to the programme, speakers or venue should this become necessary.

Terms and conditions

Manchester Early bird until 7 October 2011
London Early bird until 27 December 2011
Belfast Early bird until 5 January 2012
Bristol Early bird until 12 January 2012

Cancellation and refund policy

All cancellations will be subject to a £50 administration fee, if received in writing by 19/10/2011 for Manchester, 10/01/2012 for London, 19/01/2012 for Belfast and 26/01/2012 for Bristol. We regret that any cancellations after these dates for the applicable event cannot be refunded, but substitute delegates are welcome at any time.

Payment

30 days either from date of invoice or before the conference (whichever sooner). Payment must be received prior to the conference. VAT correct at time of printing.

Please note that occasionally we might film, record or photograph all or part of our events. Footage, photography or audio may be broadcast after the event and used in a professional context.

Delegate rates and purchasing options

For group rates please call the number above

Manchester London Belfast Bristol

See terms and conditions for early bird end dates.

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■ Central gov/private orgs	<input type="checkbox"/> £245 + VAT	<input type="checkbox"/> £295 + VAT	<input type="checkbox"/>
■ Student/small voluntary orgs	<input type="checkbox"/> £125 + VAT	<input type="checkbox"/> £175 + VAT	<input type="checkbox"/>
■ Conference papers	£60 + VAT		<input type="checkbox"/>
■ Marketing code	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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Challenging behaviour: a handbook

Collection only* £22.40

Delivery (to 'your detail' address) £22.40 + P&P (Total £25.90)

* Only valid for those collecting the item at this conference

** The item will be sent to 'your detail' address when the material is published

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