



MacIntyre

Providing support...your way

Pelican Court



Pelican Court is just one of MacIntyre's specialist residential services providing 24 hour intensive support for people with learning disabilities who may have complex health needs, epilepsy, sensory impairments, dysphasia and/or physical disabilities

Situated in Wateringbury, Kent, within easy commute of Maidstone, Tonbridge Wells, and Hastings and with direct transport links to Central London, the South Coast and East Sussex, Pelican Court is a well established two storey property offering substantial accommodation in comfortable surroundings, with easily accessible and well equipped grounds.

Rated as a **2 Star 'Good' Service by CQC**, the service provides support to adults with learning disabilities who may have associated complex health needs.

As a service providing specialist support to people with a diagnosis of epilepsy, dysphasia, sensory impairments or other associated diagnosis' we work in close

partnership with West Kent's local community learning disability team, the Community Nurse and other specialist health professionals, to deliver a fully trained staff team competent and experienced in a wide range of person-specific interventions.

As part of our commitment to an holistic approach to service delivery, we liaise closely with a wide range of external professional services including

neuro-psychologists, psychiatrists, dentists, epilepsy nurses, dieticians, sensory teams, physiotherapists and speech and language therapists to develop and implement robust health and support action plans centred around the promotion of health & well being.

www.macintyrecharity.org



What parents, professionals & CQC have to say:

Continued client centred care and support in order to continue independence and life expectancies and opportunities"
(Health Professional March 09)

"Encouraging (our daughter) to do things for herself and encouraging walking, stairs and independence. She seems extremely happy"
(Parent Mar 09)

"Keeping a good balance between a calm approach and encouraging people to take part in activities, outings and general socialising."
(Care Manager Mar 09)

"Respecting peoples values and demonstrating a caring approach, and persevering on behalf of Service Users to get appropriate services"
(Care Manager March 09)

"Good advocates for Residents"
(Health Professional April 09)

"It is evident that residents have ready access to health & social care professionals"
(CQC Inspector April 08)

"The service continues to provide good outcomes for the people who use it"
(CQC Inspector April 09)



The highly experienced and dedicated staff team are committed to ensuring accurate and appropriate promotion of effective treatments and interventions which improve seizure control and reduce seizure frequency, promote healthy lifestyles through nutritious food choices, and manage dietary intake and maintain physical fitness whilst striving to maintain the dignity and respect of the individual at all times.

Fundamental to the success of this specialist MacIntyre service is our approach to person centred support planning and delivery, and our ability to successfully promote independent and active lifestyles, enabling people to move on to less supported environments. With trained facilitators in person centred planning and facilitation, and great interactions and communication, every person supported at Pelican Court is treated as a unique individual with their own aspirations and goals.

Through a robust approach to risk planning, assessment and management, we work alongside each and every person to develop and deliver a tailored package of support designed to meet not only their complex health, communication and social needs, but also their goals and aspirations around education, employment and community involvement.

Through a programme of daily support and activities including shopping, swimming, horse riding, farm work, holidays, art lessons, cookery, and more, each person is enabled to reach their full potential, and get the very best out of their life whilst being supported to manage their health needs on a day to day basis

Admission Criteria

Pelican Court receives referrals from all over the United Kingdom, and is able to cater for a diverse range of needs for people with learning disabilities being supported to manage their health needs on a day to day basis.

Email: referrals@macintyrecharity.org

www.macintyrecharity.org

What else can MacIntyre do for you...

As a leading national charity working with children, young people and adults with a learning disability in over 68 locations across the UK, we are able to support you in the development and implementation of a wide range of exciting service delivery models including:

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| Forensic | Outreach |
| Complex Health | Lifelong Learning |
| Dementia | Domiciliary Care |
| Transition | Learning & Development |
| Support Brokerage | Residential School Placements |
| Supported Living | |

For more information, to make a referral or plan a visit, contact:

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