

Just Can't Wait Service



The priority equipment loan service helping terminally ill children across the UK.

“Newlife’s commitment is to meet the individual needs of some of the UK’s most precious children.” ”

*Mrs Sheila Brown OBE -
Newlife CEO*



newlife
foundation for disabled children

Just Can't Wait!

About Newlife:

Newlife Foundation - The UK's leading disabled children's charity. Disabled children have been at the heart of the charity since 1991. Their needs and the needs of their families and carers, their health and their voices are all central to the work of the charity. Newlife is a national charity which has three key areas of activity:

[Nurses Helpline](#) offering support and information and access to Newlife Services such as...

[Equipment Grant Service](#), making a real difference to the lives of children and families.

[Medical Research](#) – pioneering work to improve child health, treatment and the knowledge to prevent disability.

[Campaigning & Awareness](#) – to achieve improved services and knowledge and to be the voice of affected children and families.

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Newlife Foundation for Disabled Children offers an innovative service, to run parallel and in synergy with its existing Nurse led services. The 'Just Can't Wait' Service aims to address the specific needs of terminally ill children and their families throughout the UK. The service provides fast access to free equipment for children who 'Just Can't Wait!'

Newlife Nurses have long provided a specialist national Helpline delivering support and information. This service has also been the gateway to apply for an Equipment Grant, which enables disabled children and their families to get the vital equipment they need,

when statutory services are unable to respond.

Approximately, 20% of the Equipment Grants help children who are terminally ill. Newlife knows that these children need effective equipment to be supplied by a service which prioritise their urgent needs, in order to receive hospice care services within the family home, to relieve pain or improve their quality of life.

'Just Can't Wait!' will aim to deliver the equipment within 72 hours, once the family have accepted the terms of the loan and the equipment specification has been professionally confirmed – a true priority service.

Equipment Quality Control

We will cover all costs related to installation, adaptations to tailor the equipment to the child, training, and maintenance while the equipment is on loan. Any technical issues and/or changes to the child's individual needs will be dealt with directly by our Nurses. All equipment is fully insured by Newlife and families will receive ongoing support during this difficult time.

The suite of new and pre-owned equipment available through 'Just Can't Wait!' includes beds/cots, mobility equipment and manual

handling equipment. The availability and type of equipment within the suite will vary day to day as equipment is assigned and returned. The suite of equipment is clinically cleaned, refurbished, technically tested and maintained by qualified suppliers and professional equipment specialists, prior to the loan. To ensure that a quality product is delivered.

[Eligibility, availability and specification can be simply checked by calling a Newlife Nurse on 0800 902 0095.](#)

The 'Just Can't Wait' Service offers:

✦ Easy Access

An Occupational Therapist, Physiotherapist or other Healthcare Professional who is actively involved in the child's end of life care, can refer a terminally ill child to our Newlife Nurses. They will check eligibility and confirm specification and availability of equipment...

✦ Support

The cost of individual adaptations, technical repairs and maintenance are covered by Newlife, at no cost to the family. Emotional support and guidance will be available through Newlife's Nurse Helpline

✦ Fast Delivery

If equipment is available, specification has been agreed with the professional and the terms and conditions of the loan are confirmed by the family, Newlife will aim to deliver within 72 hours – A truly streamlined service for disabled children who 'Just Can't Wait!'

✦ Reactive

If the child or the family need changes Newlife will look to exchange or provide a replacement, if available at the time. When the equipment becomes surplus to the child's needs, it will be withdrawn quickly and sensitively.

Catherine

Aged Two - Cornwall

"In the last four months of Catherine's life her Newlife buggy allowed us to take her out and enjoy memorable moments that otherwise wouldn't have been possible. As a three-year-old with a very painful, degenerative condition Catherine was unable to walk and suffered from terrible spasms. Having outgrown her old buggy - Her Newlife buggy with its large, reclined seat and inflatable tyres that cushioned the ride made a huge difference to her quality of life. Cramped up in her old buggy, she had been uncomfortable. In the new, bigger buggy she was happy and relaxed. This meant we could take her out in the fresh air and sunlight for trips that she loved. Having a service that would offer this kind of equipment on loan with virtually no delay I know would make a huge difference to children like Catherine." - Catherine's Mum.



Children like Catherine are the reason why Newlife Foundation aims to ensure that disabled children have the equipment they need when they need it. Sadly, Catherine passed away aged three years.

"We applaud the establishment by Newlife Foundation of the 'Just Can't Wait!' Service for children and young people who are nearing the end of their lives. The provision of much needed equipment - Within a tight turnaround of just 72 hours after a request is made - Will be hugely welcomed by children and their families at a critical time in their lives."

Barbara Gelb, Chief Executive



"ACT welcomes this innovative and much needed new service for from the Newlife Foundation. The supply of essential equipment within 72 hours will remove a huge burden from the shoulders of families caring for terminally ill children at a point when time is so precious to them."

- Lizzie Chambers, Chief Executive



Thank You

Newlife is grateful to the following Supporting Partners who have provided funding to provide this Service The ACT Foundation, The Hilton in the Community Foundation, Clothworkers Foundation, The Sobell Foundation, Garfield Weston Foundation, The C Charitable Trust, The Stanley Thomas Johnson Foundation, Theraposture, Chunc Wheelchairs and Midshires Mobility Group



FREE CONFIDENTIAL HELPLINE & EMAIL SERVICE



0800 902 0095

Lines open Monday-Friday 9:30am-5pm & Wednesdays until 7pm plus 24 hour answerphone

Email us: nurse@newlifecharity.co.uk | Nurse Chat: www.newlifecharity.co.uk/live